Purpose

The BSI Group Operational Sustainability Position Statement sets out our position on our material sustainability topics, describes our approach to conducting business in all markets and locations where we operate, and outlines the overarching sustainability principles to our relationships with all our stakeholders

BSI Group Operational Sustainability Position Statement

BSI's purpose is 'impact for a fair society and a sustainable world'. Accelerating progress towards a sustainable world is at the heart of everything we do. This purpose provides the platform upon which we manage our business on a day-to-day basis. Our Royal Charter also requires us "To co-ordinate the efforts of companies and persons for the improvement, standardization and simplification of materials, products and processes, … and of systems for the management of business, safety, technology, services and the environment."

BSI is a proud member and active participant member of the United Nations Global Compact (UNGC). The UNGC has 10 principles that participants commit to support, covering human rights, labour, environment, and anti-corruption. BSI is committed to advancing all the UN Sustainable Development Goals; making a positive impact both through our own actions and by helping clients to prosper by making sustainable choices.

Sustainability is a key strategic focus area for BSI. We believe that any long-term progress towards sustainability starts at 'home' and are committed to contributing to a positive impact on planet and people through our operations. BSI is committed to embedding sustainability in its 'Business As Usual' processes and activities, following sustainability best practice and becoming our own best-in class case study. Whenever possible, we utilize standards and BSI's own commercial sustainability solutions to lead the way in our sector and beyond. We have an Operational Sustainability Excellence Strategy, based on a comprehensive materiality review which we conduct every three years, feeding into an updated Strategy. The two focus areas of our Operational Sustainability Excellence Strategy are Planet and People.

Planet

BSI has made a public commitment to reach Net Zero in our own operations by 2030. To do this, our organization will need to reduce Greenhouse Gas (GHG) emissions (Scopes 1 and 2) by 90% of our 2022 baseline measurement. We are committing to reduce our Scope 3 emissions (Fuel and Energy related, Business Travel, and Upstream Leased Assets) by 42% in the same time frame and in line with the Paris Agreement. Reducing our carbon footprint involves change in every facet of the business and will require all our people to adopt a new lens through which we make business decisions.

Responsibility for GHG emissions reduction is shared between all our businesses around the globe. We have given our leadership ownership and accountability for this GHG emissions reduction by implementing a Carbon Allowance Model, introducing a carbon budget for each division and function. This roll-out supports a comprehensive pathway with yearly targets tailored to each division and function to reach our carbon reduction goals.

In 2020 we became a carbon neutral business, and we commit to continued investment in quality carbon credit projects with our trusted partners whilst we work on carbon reductions towards our net zero goal. We robustly vet all of our carbon credits in line with our GHG Framework. Now that the Integrity Council for the Voluntary Carbon Market (ICVCM) Core Carbon Principles (CCP) Assessment Framework has been released, we will prioritise CCP labelled credits.

People

Giving back is an integral part of the culture at BSI, and we could not be prouder of the ways in which our people give their time, expertise, and resources in our communities around the world. We want to continue supporting society and the communities in which we serve through our global giving, volunteering and match funding activities as well as through pro-bono activities.

BSI has a zero-tolerance approach to slavery which includes servitude, forced or compulsory labour and human trafficking. We are committed to ensuring that no practices of modern slavery take place at BSI, whether directly or within our supply chain. BSI published its first Modern Slavery statement in 2017 and continues to do so each year. BSI made the Modern Slavery standard available free to everyone to help address this global issue.

Monitoring and Reporting

We will continue to monitor our success. Our achievements and lessons learned will be shared internally and externally as part of our reporting processes. As best practice evolves, we will review our approach and learn from our own and others' experience. We welcome feedback to ensure that we focus on what really matters and that we continually improve our performance as we work with our stakeholders (clients, regulators, suppliers, governments, etc.) to accelerate progress towards a fair society and a sustainable world.

Progress against our commitments is outlined every year in our Annual Report and on our website, as well as in our Net Zero brochure.

Governance

BSI has appropriate committees, policies, procedures, and management systems (informal or formal) in place to enable us to make and implement decisions, including decisions about sustainability, as well as to oversee performance. The Board established a dedicated BSI Sustainability Committee to review and challenge the Group's sustainability strategy, policies, services and practices, acting as a champion for sustainability to the Board, and encouraging it to raise its level of sustainability ambition.

BSI operates a framework to ensure its own compliance with the BSI Code of Business Ethics as well as relevant sustainability standards, and is audited, both internally and externally. BSI reserves the right to request stakeholders to provide equivalent assurance that they uphold the same principles. In cases where they do not meet these expectations, BSI expects them to work systematically to meet these or to reach an alternative solution satisfactory to BSI.

Our wider impact

BSI is the world's first National Standards Body and a founding member of the International Organization for Standardization (ISO). We continue to convene expertise for standards, as well as develop solutions and services to enable sustainable development in response to stakeholder needs, such as net zero, circular economy, climate change adaptation, wellbeing, and sustainable procurement. Our sustainability journey aims to achieve a better, more sustainable future for BSI, our clients and society. Using ISO's international workshop process we delivered the Net Zero Guidelines at the Conference of the Parties (COP) 27. We planned the

implementation of the London Declaration, signed in 2021, which is seeing international and national standards reviewed and revised to reflect current climate science and incorporate the voices of those most affected.

Scope

This document should be read in conjunction with the BSI Code of Business Ethics which outlines BSI's sustainability and ethical requirements and expectations. Other relevant documents include the Group Supplier Code and the Group Health, Safety, Environment, and Quality (HSEQ) Policy, all of which can be found here. Three internal policies support this document: Group Volunteering Policy, Group Charitable Donations Policy, and the Group Procurement Policy. The internal BSI Guidance for Sustainable Events and BSI's Modern Slavery Statement also support this document.

In addition to the contribution of our people, we benefit from the collaboration of our stakeholders to achieve our ambitious sustainability goals and deliver on this statement.

Queries or concerns

All queries or concerns relating to this BSI Group Operational Sustainability Position Statement should be addressed to sustainability@bsigroup.com. Alternatively, if you would like to remain anonymous when reporting a concern, BSI has in place a confidential free telephone line operated by an external, independent, company that specialises in operating confidential telephone reporting systems. The telephone numbers and access to web reporting can be found on BSI's website: https://www.bsigroup.com/en-GB/about-bsi/compliance-and-ethics-in-bsi/.

All bona fide reports or complaints of non-compliance or of unlawful behaviour (whether made anonymously or attributably) will be investigated appropriately. A business partner's relationship with BSI will not be adversely affected by an honest report of potential misconduct.