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BSI Training Academy

Training courses and qualifications guide

Malaysia





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Plan your training development with BSI training courses, 2026 training schedule >>

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Welcome

At the BSI Training Academy, our focus is on supporting you to build knowledge and skills to add more value to your organization, while developing your career.

Our range of learning solutions span Digital, Health, Safety and Well-being, Quality Management, and Sustainability. Delivered in person, online or on-demand – our courses lead to globally recognized BSI qualifications that enable you to increase skills and demonstrate your value to your organization.

Flexible delivery formats

- Virtual instructor led training (VILT) / Live online training
- Instructor led training (ILT) / Classroom-based training
- On-demand eLearning (OD)
- In-house training

HRD Corp Claimable Course

Our training courses are HRD Corp Claimable Course. More information, refer to HRD Corp official website: https://hrdcorp.gov.my/

Our approach – accelerated learning

Our accelerated learning approach is proven to fast-track learning and improve knowledge retention. You'll participate in activity-based learning and have the opportunity to share your learning experience with peers from other companies which will help embed your learning.

Expert tutors

Our tutors are recognized as experts in their field, offering a world-class learning experience that our delegates rate as first class. They are trained to understand and meet your different learning needs, have years of practical industry experience, as well as deep subject matter knowledge.

Your BSI certificate

On successful completion, you'll receive a certificate that's recognized worldwide. A BSI Training Academy certificate is a mark of expertise, quality and integrity. Find out our blockchain-based solution to showcase your achievement and credentials.

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Quality management and business excellence

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Quality Management ISO 9001

On-demand elearning (OD)

eLearning: ISO 9001:2026 What's Changed?

This on-demand course introduces the updates to ISO 9001 as outlined in ISO 9001:2026. It highlights the key clarifications and structural refinements aligned with the Harmonized Structure (Annex L) for management systems.

Duration: 1/2 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Fundamentals of Auditing (ISO 19011:2026)

This on-demand course aims to provide the knowledge and understanding of practical auditing in order to apply this to your related work. It also aims to cover how management systems can be audited for conformity.

Duration: 4 hours Delivery format: OD
Course type: Auditing | Course details

eLearning: ISO 9001:2026 Requirements

Gain a thorough understanding of the history and development of ISO 9001:2026, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Introduction to Management Systems

This short on-demand course aims to provide the knowledge and understanding of management systems, and management system standards, and describe briefly how they can be used to help an organization enhance overall organizational performance.

Duration: 30 minutes Delivery format: OD
Course type: Understanding | Course details

eLearning: The Harmonized Approach to Management System Standards

This on-demand course aims to provide the knowledge and understanding of the Harmonized Structure in order to apply this to your related work. It also aims to cover what exactly is new in the Harmonized Structure.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

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Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 9001:2026 Requirements

This course will give you a thorough understanding of the history and development of ISO 9001:2026, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 9001:2026 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 9001:2026. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your QMS and achieve continual quality improvement.

Duration: 2 days Delivery format: VILT/In-house
Course type: Implementation | Course details

ISO 9001:2026 Lead Implementer

This course combines the ISO 9001 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. You'll learn an in-depth understanding of the standard; the best practice methods to implement the standard within your organization.

Duration: 5 days Delivery format: VILT/In-house
Course type: Implementation | Course detail

Management system audit report writing

This course will give you the skills and techniques to write an accurate audit report which provides the right facts and evaluates findings in a succinct and clear way.

Duration: 1 day Delivery format: In-house
Course type: Introduction | Course details

Supplier Auditing Training

By attending this course you'll gain the knowledge and skills to not only conduct supplier audits, but also identify whether requirements have been met to enable appropriate selection and management of suppliers within your organization.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

ISO 9001 Strategic Approach to Risk-Based Thinking

Learn about the elements of risk-based thinking in ISO 9001, and undertake a deep dive into common theories in this course. You'll observe a practical method for establishing, implementing and maintaining processes for risks and opportunities.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Masterclass: ISO 9001 Quality Management Systems

This course will cover the context of the organization and integration with business processes. It will cover awareness and exposure to quality-centric topics, as discussed in ISO 9004 and other supporting standards and guidance.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

Remote Auditing

The course covers guidance on the processes and procedures required to perform remote audits, including the use of information and communication technology (ICT) to optimize the audit effectiveness and efficiency and support and maintain the integrity of the audit process. The focus of the course is on 1st and 2nd party audits.

Duration: 1 day Delivery format: VILT/In-house
Course type: Auditing | Course details



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Auditing Course with BSI Qualifications

ISO 9001:2026 Internal Auditor

This course aims to enhance your ISO 9001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO 9001 Requirements eLearning Exam + ISO 9001 Internal Auditor Exam

Step 1

Most in-demand Training Course

CQI and IRCA Certified ISO 9001:2026 Lead Auditor Training Course (PR381)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5.5 days Delivery format: OD/VILT/ILT/In-house
Course type: Auditing | Course details

This course include exam qualification with **Practitioner level.**

ISO 9001 Requirements eLearning Exam + ISO 9001 Lead Auditor Exam

+ Get use of **digital audit platform (BSI Connect Plus)** during training. Receive a copy of the platform for **free for 10 users.**

Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor Exam

Prerequisites
Completion of the ISO 9001 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application

Prerequisites
Completion of the ISO 9001 Internal / Lead Auditor Professional qualification.

Step 3

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Performance Improvement

Process Improvement: Lean Six Sigma

On-demand elearning (OD)

Lean Six Sigma White Belt

This course aims to provide you with good basic knowledge of Lean Six Sigma and will have taken a first step towards becoming a practitioner or sponsor of organizational change.

Duration: 3.5 hours Delivery format: OD
Course type: Introduction | Course details

Organizational Change Leader

This course provides you with hands-on experience with advanced change management to drive continuous improvement and adapt to modern organizational needs.

Duration: 5 hours Delivery format: OD
Course type: Introduction | Course details

Organizational Change Practitioner

This course aims to provide you with hands-on experience in applying fundamental change management approaches to foster continuous improvement.

Duration: 5 hours Delivery format: OD
Course type: Introduction | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

Lean Six Sigma White Belt

This course aims to provide you with good basic knowledge of Lean Six Sigma and will have taken a first step towards becoming a practitioner or sponsor of organizational change.

Duration: 1 day Delivery format: VILT/In-house
Course type: Introduction | Course details

Certified Lean Six Sigma Yellow Belt

This course is to train the you on the basic level of Lean Six Sigma improvement skills to develop Yellow Belts who serve as the members of the improvement project team.

Duration: 3 days Delivery format: VILT/In-house
Course type: Introduction | Course details

Certified Service Lean Six Sigma Yellow Belt

This course will provide you with the skills needed to become a yellow belt, so that you may serve on the improvement project team. You'll learn the Lean Six Sigma principles and methodology, as well as the use of basic Lean Sigma improvement tools

Duration: 3 days Delivery format: In-house
Course type: Understanding | Course details

Certified Service Lean Six Sigma Green Belt

This course aims to equip you with the knowledge and skills to analyse and improve processes using the integrated Lean Six Sigma approach within service environment.

Duration: 9 days Delivery format: In-house
Course type: Specialist | Course details

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Certified Service Lean Six Sigma Black Belt

This course is designed for participants who are expected to play the Black Belts role in Lean Six Sigma implementation in non-manufacturing organizations.

Duration: 18 days Delivery format: In-house
Course type: Specialist | Course details

Upgrading to Certified Lean Six Sigma Black Belt

This course is designed to advance you as a qualified Green Belt to Black Belt level. You'll get an in-depth understanding of both Lean and Six Sigma concepts, methods and tools and skills to successfully apply them within your organization.

Duration: 9 days Delivery format: VILT/ILT/In-house
Course type: Specialist | Course details

Upgrading to Certified Service Lean Six Sigma Black Belt

This course is designed to advance you as a qualified Green Belt to Black Belt level. You'll learn how to combine Lean and Six Sigma methodologies to create the best approach to resolve operational issues and improve process performance.

Duration: 9 days Delivery format: In-house
Course type: Specialist | Course details

Most in-demand Training Course

Certified Lean Six Sigma Green Belt

This course is aimed at individuals who will perform Green Belts roles, as functional change agents. It will help you understand the Lean Six Sigma tools and how to implement them to deliver projects and improve performance. This course is accredited by IASSC / CSSC / BSI Qualifications.

Duration: 9 days Delivery format: VILT/ILT/In-house
Course type: Specialist | Course details

BSI Qualifications: Advance your role and career with qualifications. Get started your qualification with **Green Belt Certified Professional level.** Find out more

Lean Six Sigma Green Belt (Exam) + Organizational Change Practitioner (eLearning) (Exam) + Lean Six Sigma Project (Exam) → bsi Lean Six Sigma Green Belt CERTIFIED PROFESSIONAL

Step 1

Most in-demand Training Course

Certified Lean Six Sigma Black Belt

You'll gain advanced skills in analysing and improving processes using the Lean Six Sigma approach. Structured to optimize learning and application, this course uses training, coaching and on-the-job project implementation. This course is accredited by IASSC / CSSC / / BSI Qualifications.

Duration: 18 days Delivery format: VILT/ILT/In-house
Course type: Specialist | Course details

BSI Qualifications: Advance your role and career with qualifications. Get started your qualification with **Black Belt Certified Professional level.** Find out more

Lean Six Sigma Black Belt (Exam) + Organizational Change Practitioner (eLearning) (Exam) + Organizational Change Leader (eLearning) (Exam) + Lean Six Sigma Project → bsi Lean Six Sigma Black Belt CERTIFIED PROFESSIONAL

Step 2

An individual may take a third-party certification exam from IASSC and/or CSSC as BSI is one of their Accredited Training Organizations, in addition to or as an option to BSI certifications.

BSI is a PeopleCert IASSC Accredited Training Organization™ for Certified Lean Six Sigma Green Belt and Certified Lean Six Sigma Black Belt courses.

BSI is The Council for Six Sigma Certification (CSSC) accredited training provider for all Certified Six Sigma courses and Certified Lean Sigma courses.

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Performance Improvement

Process Improvement: Six Sigma

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

Basic Understanding Six Sigma

This course presents a thorough overview of the Six Sigma concepts and techniques for successful implementation, as well as a clear explanation of DMAIC - the improvement methodology used in Six Sigma.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Certified Six Sigma Yellow Belt

This course will provide you with the skills to become a Six Sigma Yellow Belt so you can work with Green and Black belts within your organization to implement Six Sigma to drive business improvement.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Upgrading to Certified Six Sigma Black Belt

By attending this course you'll advance from a qualified Green Belt to Black Belt level, gaining a more in-depth understanding of the Six Sigma concepts, methods and tools to lead on improving key processes that will drive business success.

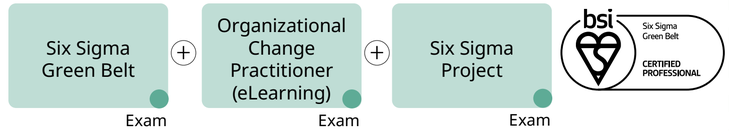
Duration: 8 days Delivery format: VILT/ILT/In-house
Course type: Specialist | Course details

Certified Six Sigma Green Belt

You'll be introduced to intermediate level quality tools from the Six Sigma methodology to help you deliver improvements within your organization. This course is accredited by CSSC.

Duration: 6 days Delivery format: VILT/ILT/In-house
Course type: Specialist | Course details

BSI Qualifications: Advance your role and career with qualifications. Get started your qualification with **Green Belt Certified Professional level.** Find out more



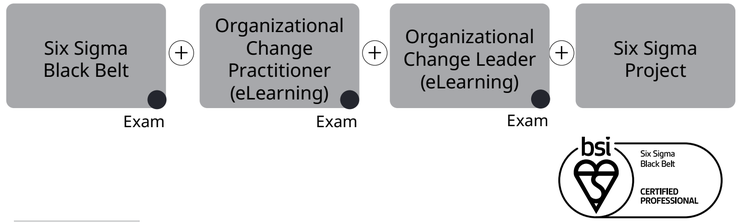
Step 1

Certified Six Sigma Black Belt

This course provides an in-depth understanding of the Six Sigma concepts, methods and tools that drive improvements in key processes. This course is accredited by CSSC.

Duration: 14 days Delivery format: VILT/ILT/In-house
Course type: Specialist | Course details

BSI Qualifications: Advance your role and career with qualifications. Get started your qualification with **Black Belt Certified Professional level.** Find out more



Step 2

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Performance Improvement

Process Improvement: Lean

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

Certified Lean Practitoner

By this course you'll be introduced to tools and techniques that have been successfully applied in manufacturing and service organizations to deliver great results, including significant cost savings and improved operational performance.

Duration: 5 days Delivery format: ILT/In-house
Course type: Specialist | Course details

Certified Lean Expert

Attending this course will equip you with the practical knowledge on how to introduce Lean initiatives to the shopfloor.

Duration: 10 days Delivery format: ILT/In-house
Course type: Specialist | Course details

Upgrading to Certified Lean Expert

This training will equip you with the additional practical tools that are essential to carry-out improvement initiatives at the shopfloor.

Duration: 5 days Delivery format: ILT/In-house
Course type: Specialist | Course details

Certified Lean Master

By attending our lean master training you will build on your existing Lean expert knowledge. You'll gain confidence to address lean issues and opportunities at both strategic and operational levels.

Duration: 15 days Delivery format: ILT/In-house
Course type: Specialist | Course details

Upgrading to Certified Lean Master

By attending our upgrading to Lean Master training, you'll build on your existing Lean expert knowledge. You'll gain confidence to address lean issues and opportunities at both strategic and operational levels.

Duration: 5 days Delivery format: ILT/In-house
Course type: Specialist | Course details

Lean Office Practice: Improving Transactional Processes with Lean

This one day training course is designed for individuals and teams who work in offices or supporting functions, and the service environment. You will learn about Lean tools, how to identify waste, streamline, and improve process delivery efficiency

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Basic Understanding of Lean & Value Stream Mapping (VSM)

This course provides you with a comprehensive overview of the principles, roadmap and techniques needed to transform a traditional organization to a Lean one.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

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Performance Improvement
Problem Solving

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

8-Discipline (8D) Team-oriented Problem Solving Techniques

This course will provide you with concepts andpractical approaches to implement the 8D problem solving technique within your organization.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Effective Root Cause Analysis

This training course uses a practical approach to systematically state the problem, understand the situation, root up the cause, fix the cause and make sure the problem remains fixed.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Problem Solving Through 7QC Tools Made Easy

This course is based on a proven problem-solving model by Deming, who advocated the PDCA Cycle of Plan-Do-Check-Act. The 7 QC tools are the fundamental techniques used at the different stages in the PDCA cycle.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Effective PDCA Management and Deployment Techniques

The PDCA cycle (Plan-Do-Check-Act) or the Deming Cycle, is often served as the foundation for problem solving and improvement methodologies. This course will equip you with an understanding of PDCA, how it can be used effectively, and common tools associated with the model.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

The A3 Report : A Lean Problem Solving and Reporting Process

This course aims to provide you with a clear understanding of the importance of being Lean. You'll be introduced to a simple yet effective tool that is able to capture the essence of the problem, analysis, action taken and the results.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

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Performance Improvement Production Control

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

Gage Repeatability & Reproducibility (GR&R)

This course is based on the AIAG Measurement System Analysis (MSA) Reference Manual, provides you with a good understanding of measurement system concepts. GR&R is one of the components in MSA to assess precision of the measurement system.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

An Effective Calibration System

This course will help you to understand, plan and implement a cost effective calibration system into your organization. You'll learn how to meet the requirements of quality management system standards and best-practices.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Introduction to Minitab Software

With the application of Minitab, you can automate the tedious calculation process and focus more on analyzing the results for process improvement.

Duration: 1 day Delivery format: In-house
Course type: Understanding| Course details

Practical Design of Experiment (DOE) with Minitab Software

This course addresses all the essentials of DOE to ensure a successful implementation of this improvement tool.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Measurement System Analysis (MSA) with Minitab Software

MSA keeps your measurements honest, accurate, and expected. With the aid of Minitab software, the assessment process to validate your measurement system is now faster and easier

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Statistical Process Control (SPC) with Minitab Software

SPC allows to track trends and monitor the very heartbeat of production processes. Now, with the aid of Minitab software, the control charts can be set up faster and enable easier output analysis.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Process Mapping Toolbox Towards Excellence

This course will introduce you to the purpose of process mapping, the various approaches for daily operation and process improvement, and how to apply process mapping effectively in your organization.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

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Kaizen Implementation

This course is to train Lean Leaders on how Kaizen can be successfully implemented through work teams to enhance production quality, productivity and yield.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Total Productive Maintenance (TPM): Key to Production Effectiveness

This course will provide you with a good overview of the concepts and practical approaches for implementing an effective TPM program. It provides an introduction to the eight pillars of TPM and the TPM implementation roadmap.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Kanban Pull System with Heijunka Program

This course take you from ground zero (Push Production) to Kanban Pull system with Heijunka. It includes overview of Lean Manufacturing tools and value stream mapping as the basic knowledge required to steer towards implementing Kanban Pull system in an organization.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Advanced Pull Manufacturing with Heijunka

You'll learn how an end-to-end pull system operates, the use of load-levelling and a load-levelling board to effectively replace traditional production scheduling for a constant demand high-mix condition and the use of FIFO lanes for production processes.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

Fundamentals of Acceptance Sampling

This course will provide you with guidance on quality tools, the different Course levels of acceptance sampling plans and their benefits and provides practical exercises to enhance your understanding.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Geometric Dimensioning and Tolerancing (GT&T)

This course equips technical personnel with the practical applications of GD&T, enabling them to enhance design precision, optimize tolerances, and improve collaboration.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Process Capability Analysis (PCA)

This course provides understanding of what process capability is and how it is statistically measured. The course encompasses various ways to measure and evaluate from different perspectives

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Zero Acceptance Number Sampling Plan

This course introduces a zero acceptance number sampling plan, whereby the entire batch of products is only accepted if no rejects are found in the sampling. A variety of zero acceptance number sampling plans based on MIL-STD-1916 will be presented and discussed.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Overall Equipment Effectiveness (OEE) Explained

This course looks at OEE in detail. You will be able to understand the waste and loss in terms of equipment optimization, and point towards improvement initiatives that can impact the bottom line

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Quick Changeover for Operational Flexibility and Responsiveness

This course provide you with the practical knowledge to reduce changeover time and enhance your organization's flexibility and responsiveness to meet customers' demands. You'll learn the principles and techniques of quick changeover and how to implement a world-class changeover activity.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Zero Defect Through Poka Yoke

This course will help you to get started on developing and implementing an error-proofing system for your organization using the Poka-Yoke method which seeks to remove the causes of defects.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Standard Operations with Training Within Industry (TWI)

A proven technique used extensively in the automotive industry, TWI is an essential component of the competency tool kit for all discerning supervisors, trainers and process owners. This course will provide you with the knowledge and skills to understand the TWI model and how to effectively put it to use.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

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5S Principles and Implementation

5S provides the fundamentals to maintain discipline in the workplace. This course will provide you with the tools and knowledge to confidently implement 5S into your organization

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Internal Auditing of 5S Practices

This course is essential for organizations who are serious on the continual practice of 5-S and its incorporation into the organizational culture.

Duration: 2 days Delivery format: In-house
Course type: Auditing | Course details

Work Engineering for Smooth Flow Manufacturing

Work Engineering with focus on work methods and measurement is a proven practical and time-tested methodology to enhance your production or operational management, particularly in the areas of shortening cycle time and overall lead time of your conversion process.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Advanced Statistical Process Control (SPC+) with Minitab Software

This course covers the CUSUM and EWMA control charts, as well as the different methods to compute process capability where the process does not follow normal distribution.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Constraints management : Key to achieving `The Goal'

This course will help you to understand what possible constraints are and how to recognize them, before taking steps to manage, exploit and break free from such constraints, thus enabling you and your team to achieve higher goals.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

"

The course delivery was exceptionally detailed, and the trainer was highly competent. I' m glad I joined this class.

Training delegate

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Performance Improvement

Performance Management and People Development

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

Developing and Managing Key Performance Indicators (KPI)

This course aims to help you understand balanced scorecard and performance management concepts so that you can develop team/function objectives and key performance indicators for individuals that align with your organization's strategy.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Train the Trainer

This course equips trainers with up-to-date knowledge and skills. It enables them to deliver active training sessions that optimize learning. This course is suitable for individuals who wish to learn new techniques for delivering on-the-job training or in-house training, as well as the skills necessary for facilitating the learning process.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Managing People for Success

Good managers maximize time, talent and resources to raise profits and morale. However, people management does not come naturally to all. This course helps all managers, whether new to the task or seeking to enhance their effectiveness, to increase the achievements of their team.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Confident Communication

This course looks at individual communication and provides techniques to improve confidence and ability. It provides basic understanding on the fundamentals of communication.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Improving Personal Effectiveness and Productivity

This course will help you identify the common behaviours that prevent you from managing your time effectively and teach you the right tools to increase your productivity without working longer hours.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

21st Century Supervisory Skills

This course explores the various functional needs of the present-day supervisor and equips the delegates with skills and knowledge for effective performance.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details
BM version available

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The Art of Customer Complaints Handling

This course aims to instill the art of customer complaint handling, and to build customer loyalty to your business. Customer complaint handling skills are among the most valuable skill sets for any employee who deals with customers.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Essential Communication Skills For Auditors

This course introduces techniques for auditors to follow in communicating with auditee personnel to include making the initial contact, preparing the audit plan, interaction during conducting the audit in-brief, briefing and preparing the audit findings and recommendations.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Impressive Presentation Skills

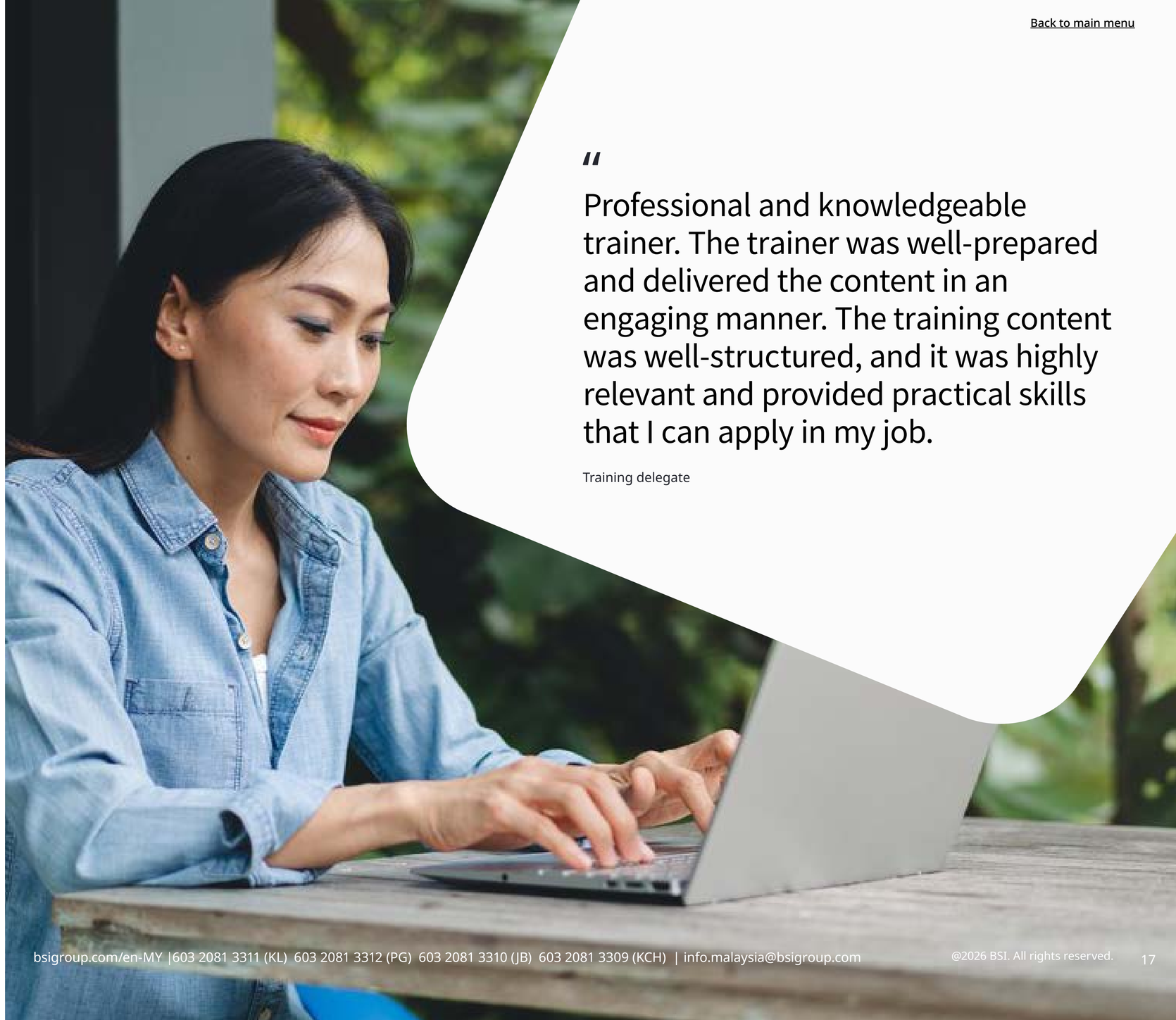
This course covers what makes great presentations and presenters. It covers the entire presentation process from planning, to preparation, delivery, up to managing the audience and their questions.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

EI for Workplace

This course will allow you to bring new life and opportunity to your working life, realise personal ambitions and improve your effectiveness through management of your emotions.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details



"

Professional and knowledgeable trainer. The trainer was well-prepared and delivered the content in an engaging manner. The training content was well-structured, and it was highly relevant and provided practical skills that I can apply in my job.

Training delegate

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Asset Management
ISO 55001

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

Asset Management: Requirements of ISO 55001:2024

You'll explore in depth the organizational implications of the international standard for asset management ISO 55001:2024. The course aim is to explain the main requirements of ISO 55001:2024 and its organizational benefits.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

BSI Certified ISO 55001:2024 Lead Auditor

Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up. You'll gain the knowledge and skills required to undertake and lead a successful management systems audit.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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Integrated Management System (IMS)
ISO 9001, ISO 14001 and ISO 45001

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

IMS Requirements

This course is design to give an understanding of an effective quality, environmental and occupational health and safety management systems in an organization. ISO 9001, ISO 14001 and ISO 45001 are the management systems standards that are common as an integrated management system that relates to quality, environmental and occupational health and safety.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

IMS Strategic Approach to Risk-based Thinking

This course will provide you with the skills and confidence to take a risk-based approach when managing your integrated management system (IMS). You'll also cover how to take a practical approach to developing a structured IMS.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Effective Implementation of Documented Information Systems

With the publication of the latest ISO 9001 and 14001 Standards, a generic term of documented information has replaced the common terms of documents and records that have been used for the previous few generations of ISO standards.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

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Auditing Course with BSI Qualifications

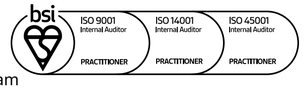
IMS Internal Auditor

This course develops the necessary skills to audit and report on processes based on ISO 9001, ISO 14001, and ISO 45001, from planning to follow-up.

Duration: 2 days Delivery format: VILT/ILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find out more

IMS Requirements (Exam) + IMS Internal Auditor (Exam)



Step 1

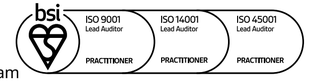
BSI Certified IMS Lead Auditor

Learn to lead effective integrated management systems audits (ISO 9001, ISO 14001 and ISO 45001 requirements) with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/ILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find out more

IMS Requirements (Exam) + IMS Lead Auditor (Exam)



Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with Professional level.
Find out more

Advanced Auditor (Exam)



Prerequisites
Completion of the IMS Internal / Lead Auditor Practitioner qualification.

Step 2

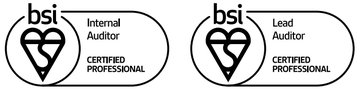
Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application



Prerequisites
Completion of the IMS Internal / Lead Auditor Professional qualification.

Step 3

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Laboratory Management System ISO/IEC 17025

On-demand elearning (OD)

eLearning: ISO/IEC 17025 Awareness of the Requirements for the Competence of Testing and Calibration Laboratories

The general requirement for the testing and calibration laboratories is critically important you and your customers. This course makes you aware of what requirements are and why is it important to ensure good laboratory practices.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO/IEC 17025:2017 Requirements

This course will take you through the standard which covers everything from test equipment, data sampling and valid specifications to improve an organization's quality assurance systems (and as a result their quality control).

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO/IEC 17025:2017 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on ISO 17025:2017. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

ISO/IEC 17025:2017 Implementer

In this course, you'll learn how to review and create quality system documentation in compliance with ISO 17025 and implement the key concepts of the standard to allow you to monitor your laboratory quality system and achieve continual quality improvement.

Duration: 2 days Delivery format: VILT/In-house
Course type: Implementation | Course details

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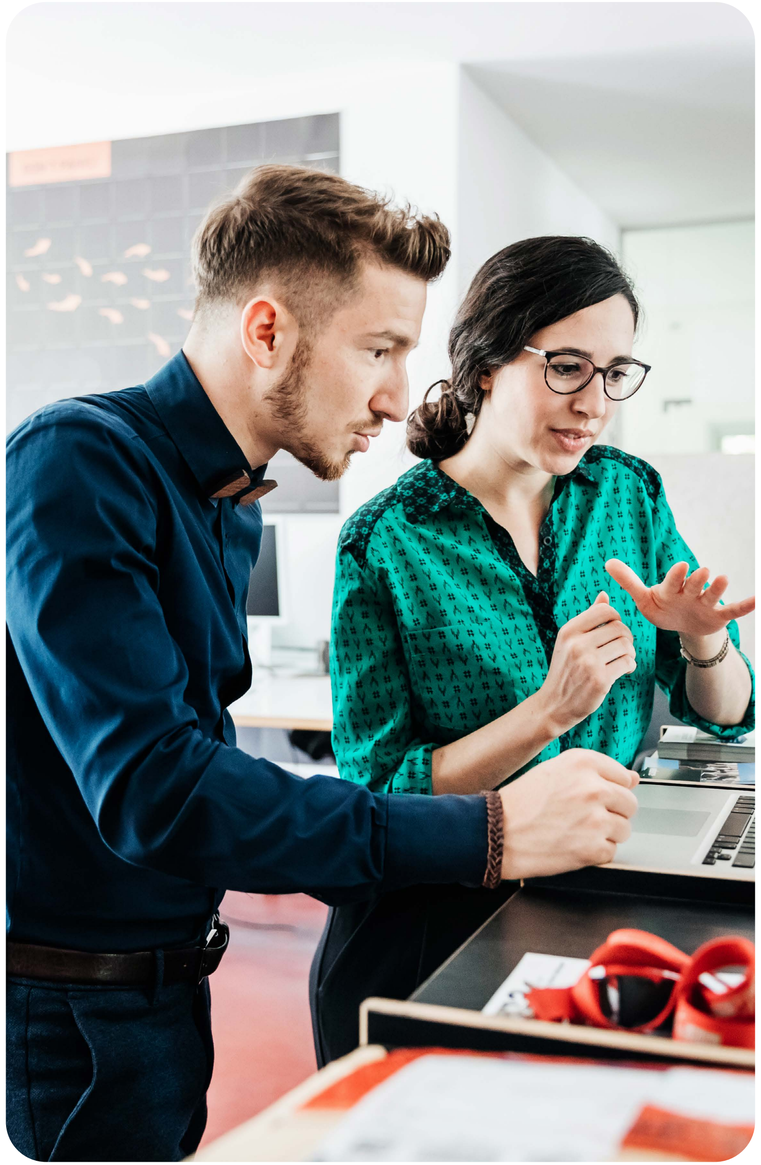

Service Management
ISO/IEC 20000-1

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO/IEC 20000-1:2018 Requirements

You'll learn about the ISO/IEC 20000-1 requirements and how to interpret and apply the key concepts and principles of the standard to existing processes within your organization.
This course will help anyone involved in defining, planning, auditing, implementing or managing a service management system (SMS) based on ISO/IEC 20000-1:2018.

Duration: 1 day Course type: VILT/In-house
Course level: Understanding | Course details

ISO/IEC 20000-1:2018 Implementation

This course help you discover on how to implement an SMS based on ISO/IEC 20000-1:2018. Using a step-by-step approach with the aid of a toolkit, you'll learn how to develop an implementation plan, create necessary documentation and implement your SMS.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

ISO/IEC 20000-1:2018 Lead Implementer

This course combines the ISO/IEC 20000-1:2018 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. This course provide you with an in depth understanding of the standard and best practice methods to implement the standard.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

ISO/IEC 20000-1:2018 Masterclass

The course explores key clause requirements, concepts and principles - as well as related standards and guidance. This course will provide you with the knowledge and skills to implement, maintain and improve the more technical aspects of a service management system (SMS) based on ISO/IEC 20000-1:2018.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

ISO/IEC 20000-1:2018 Lead Implementer

This course combines the ISO/IEC 20000-1:2018 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. This course provide you with an in depth understanding of the standard and best practice methods to implement the standard.

Duration: 5 days Course type: In-house
Course level: Implementation | Course details

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Auditing Course with BSI Qualifications

ISO/IEC 20000-1:2018 Internal Auditor

This course aims to enhance your ISO 9001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Course type: VILT/In-house
Course level: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO/IEC 20000-1 Requirements + Exam ISO/IEC 20000-1 Internal Auditor + Exam



Step 1

CQI and IRCA Certified ISO/IEC 20000-1:2018 Lead Auditor Training Course (PR367)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Course type: VILT/In-house

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO/IEC 20000-1 Requirements + Exam ISO/IEC 20000-1 Lead Auditor + Exam



Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor + Exam





Prerequisites
Completion of the ISO/IEC 20000-1 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application





Prerequisites
Completion of the ISO/IEC 20000-1 Internal / Lead Auditor Professional qualification.

Step 3

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Sustainability

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Environmental Management ISO 14001

On-demand elearning (OD)

eLearning: ISO 14001:2026 What's Changed?

This course course introduces the proposed updates to ISO 14001 as outlined in the draft international standard, ISO 14001:2026.

Duration: 1/2 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 14001:2026 Requirements

Gain a thorough understanding of the history and development of ISO 14001:2026, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 14001:2026 Transition

This course is designed for organizations already certified to ISO 14001:2015. It provides clear insight into the new requirements and clarifications, implications for implementation, and guidance on how these amendments impact auditing activities.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 14001:2026 Requirements

Obtain a detailed understanding of the key terms, definitions and requirements of ISO 14001:2026 Environmental Management System (EMS) and how the standard can help your organization to better meet its environmental obligations and commitments.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 14001:2026 Transition

This course is designed for organizations already certified to ISO 14001:2015. It provides clear insight into the new requirements and clarifications, implications for implementation, and guidance on how these amendments impact auditing activities.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 14001:2015 Strategic Approach to Risk-based Thinking

This course will help you understand risk-based thinking. It uses practical activities to translate this concept into a structured methodology that will help you to address the strategic development of the EMS in your organization.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details
(ISO 14001:2026 update coming soon)

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Back to main menu

ISO 14001:2026 Lead Implementer

This course combines the ISO 14001 requirements and implementing courses, with an additional focus on leadership and management, followed by an exam. You'll learn an in depth understanding of the standard; the best practice methods to implement the standard within your organization and ensuring its effectiveness.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

Scheduled Waste Management

EQ (Scheduled Wastes) Regulations 2005 states, "Every waste generator shall ensure that all his employees involved in the identification, handling, labelling, transportation, storage, and spillage or discharge response for scheduled wastes attend training programmes."

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Malaysian Environmental Laws Interpretation & Application

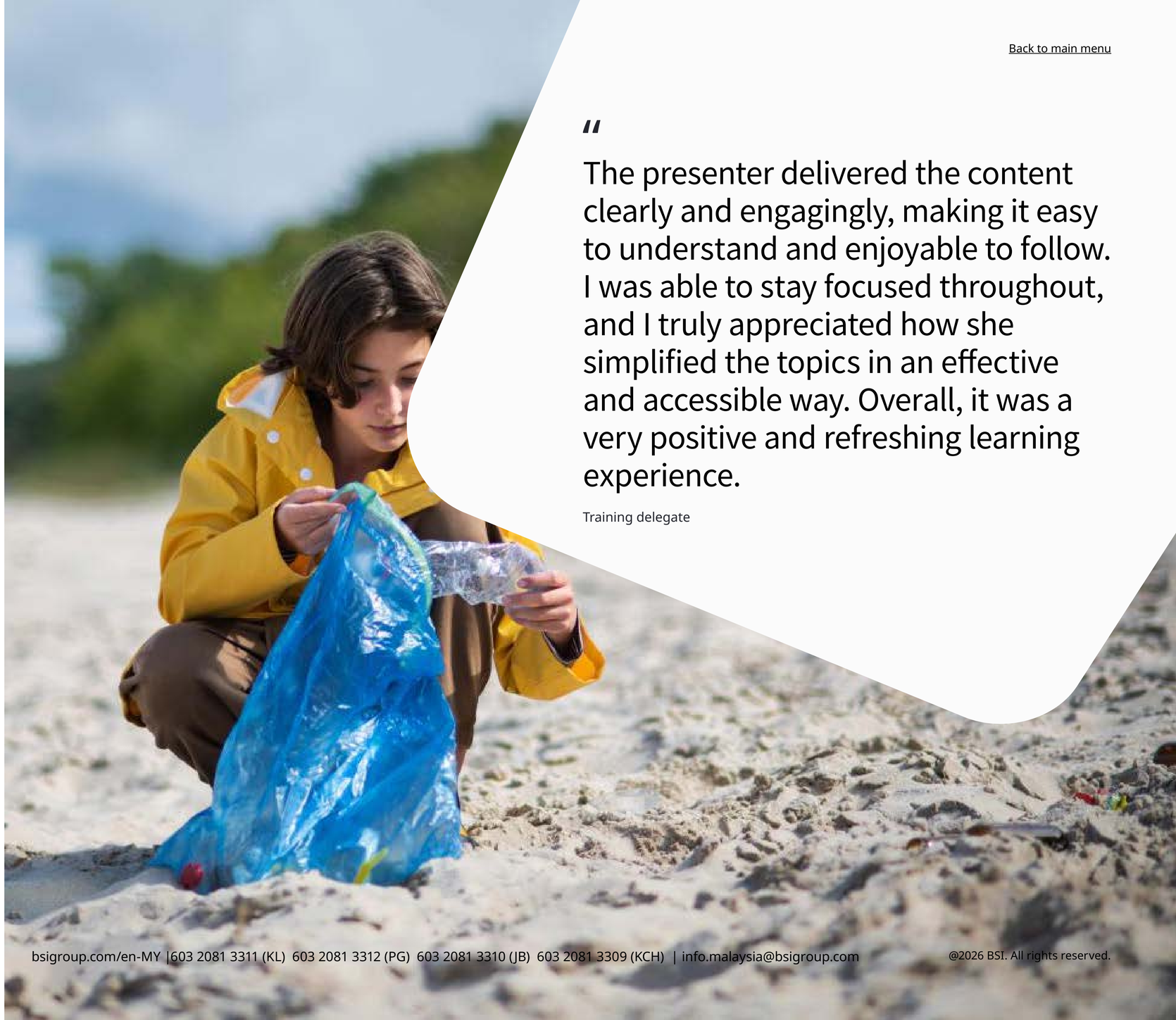
This course will be presented with introduction of Malaysian Environmental laws, detailed explanation of the requirements for expose participants to its interpretation and what it takes to comply.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Practical Environmental Aspect Determination

This course will help you understand the environmental aspects relating to activities, products and services of your organization. You'll discover a practical method to document the information and to analyse which ones are significant.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details



"The presenter delivered the content clearly and engagingly, making it easy to understand and enjoyable to follow. I was able to stay focused throughout, and I truly appreciated how she simplified the topics in an effective and accessible way. Overall, it was a very positive and refreshing learning experience.

Training delegate

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Auditing Course with BSI Qualifications

ISO 14001:2026 Internal Auditor

This course aims to enhance your ISO 14001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO 14001 Requirements eLearning → Exam
⊕
ISO 14001 Internal Auditor → Exam



Step 1

Most in-demand Training Course

CQI and IRCA Certified ISO 14001:2026 Lead Auditor Training Course (PR376)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/ILT/In-house
Course type: Auditing | Course details

This course include exam qualification with **Practitioner level.**

ISO 14001 Requirements eLearning → Exam
⊕
ISO 14001 Lead Auditor → Exam



\+ Get use of **digital audit platform (BSI Connect Plus)** during training. Receive a copy of the platform for **free for 10 users.**

Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor → Exam





Prerequisites
Completion of the ISO 14001 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application





Prerequisites
Completion of the ISO 14001 Internal / Lead Auditor Professional qualification.

Step 3

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Energy Management
ISO 50001

On-demand elearning (OD)

eLearning: ISO 50001: 2018 Requirements

You'll learn about ISO 50001, common terms and definitions in the standard as well as the key concepts and requirements related to ISO 50001:2018 Energy Management Systems (EnMS).

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 50001:2018 Requirements

You'll learn about ISO 50001, common terms and definitions in the standard, as well as the key concepts and requirements related to ISO 50001:2018 Energy Management Systems (EnMS).

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 50001:2018 Implementation

Facilitated discussions will draw insights and experiences, bringing to life the concepts for designing, implementing and maintaining an ISO 50001 energy management system. This will help you maximise what you learned in the course in your workplace.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

ISO 50001:2018 Masterclass

The masterclass will cover the context of the organization and advanced energy-centric topics such as energy review, energy baselines (EnB), energy performance (EnP) and indicators (EnPI), opportunities to improve and measurements required.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

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Auditing Course with BSI Qualifications

ISO 50001:2018 Internal Auditor

This course aims to enhance your ISO 50001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO 50001 Requirements eLearning → Exam
⊕
ISO 50001 Internal Auditor → Exam



Step 1

CQI and IRCA Certified ISO 50001:2018 Lead Auditor Training Course (PR366)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

This course include exam qualification with **Practitioner level.**

ISO 50001 Requirements eLearning → Exam
⊕
ISO 50001 Lead Auditor → Exam



Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor → Exam





Prerequisites
Completion of the ISO 50001 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application





Prerequisites
Completion of the ISO 50001 Internal / Lead Auditor Professional qualification.

Step 3

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Greenhouse Gas (GHG)

On-demand elearning (OD)

eLearning: ISO 14064-1:2018 Requirements

This course helps you understand the key terms, definitions, and requirements of ISO 14064-1:2018 and how the standard can help your organization to better understand and quantify its greenhouse gas emissions.

Duration: 2 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 14068-1:2023 Climate Change Management – Carbon Neutrality Training Course

This course is designed to help you understand understand the key terms, definitions, and process of becoming carbon neutral. You'll also learn how to plan and identify when carbon offsetting is appropriate and how carbon credits work.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Most in-demand Training Course

Lead GHG Verifier and Validator Training Course

This course is designed for existing GHG Practitioner holders or professionals who lead, plan, manage, and approve verification and validation activities. This 1-day course builds on BSI's GHG Practitioner Qualification, covering ISO 14064-1, Carbon Management Planning (CMP), and ISO 14064-3 training courses.

Duration: 1 day Delivery format: VILT/In-house
Course type: Specialist | Course details

Managing Scope 3 Greenhouse Gas (GHG) Emissions Training Course

This course is designed for professionals who want to identify, quantify, and report Scope 3 emissions, while gaining a deeper understanding of their significance and impact across the organization's value chain.

Duration: 1 day Delivery format: VILT/In-house
Course type: Specialist | Course details

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BSI Qualifications

Most in-demand Training Course

Greenhouse Gas Practitioner Qualification

This is the first step on GHG qualification journey, focuses on the ISO 14064 series of standards that have been developed specifically to help organizations manage their greenhouse gas emissions including ISO 14064-1:2018, Carbon Management Planning and ISO 14064-3:2019.

Duration: 4 days Delivery format: VILT/ILT/In-house
Course type: Professional Qualification | Course details

This course include exam qualification with **Practitioner level.**

Greenhouse Gas Quantification and Emissions Management
- ISO 14064-1:2018 Requirements
- Carbon Management Planning (CMP)
- Greenhouse gas verification and validation (ISO 14064-3:2019)

Exam



Step 1

Most in-demand Training Course

Greenhouse Gas Professional Qualification

The second step on GHG qualification journey to build up a full range of “carbon reduction” knowledge and skills. This qualifications comprises of courses include ISO 14067 Quantify the carbon footprint of products and ISO 14068 climate change management.

Duration: 4 days Delivery format: VILT/ILT/In-house
Course type: Professional Qualification | Course details

Build on what you’ve achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. This course include exam qualification with **Professional level.**

Quantifying the carbon footprint of products (ISO 14067:2018) Exam

⊕

Climate Change Management - Carbon Neutrality (ISO 14068-1:2023) Exam



Prerequisites
Completion of the Greenhouse Gas Practitioner qualification.

Step 2

Most in-demand Training Course

Lead GHG Verifier and Validator Qualification Package

This comprehensive program is designed for professionals seeking industry-recognized qualifications in carbon reduction strategies, verification, and validation activities. Whether you’re a sustainability manager, CSR officer, or environmental expert, this bundled course provides the skills needed to lead your organization towards a net-zero future.

Duration: 5 days Delivery format: VILT/In-house
Course type: Professional Qualification | Course details

This course include BSI qualification pathway.

Greenhouse Gas (GHG) Practitioner Exam



⊕

Lead GHG Verifier and Validator Exam



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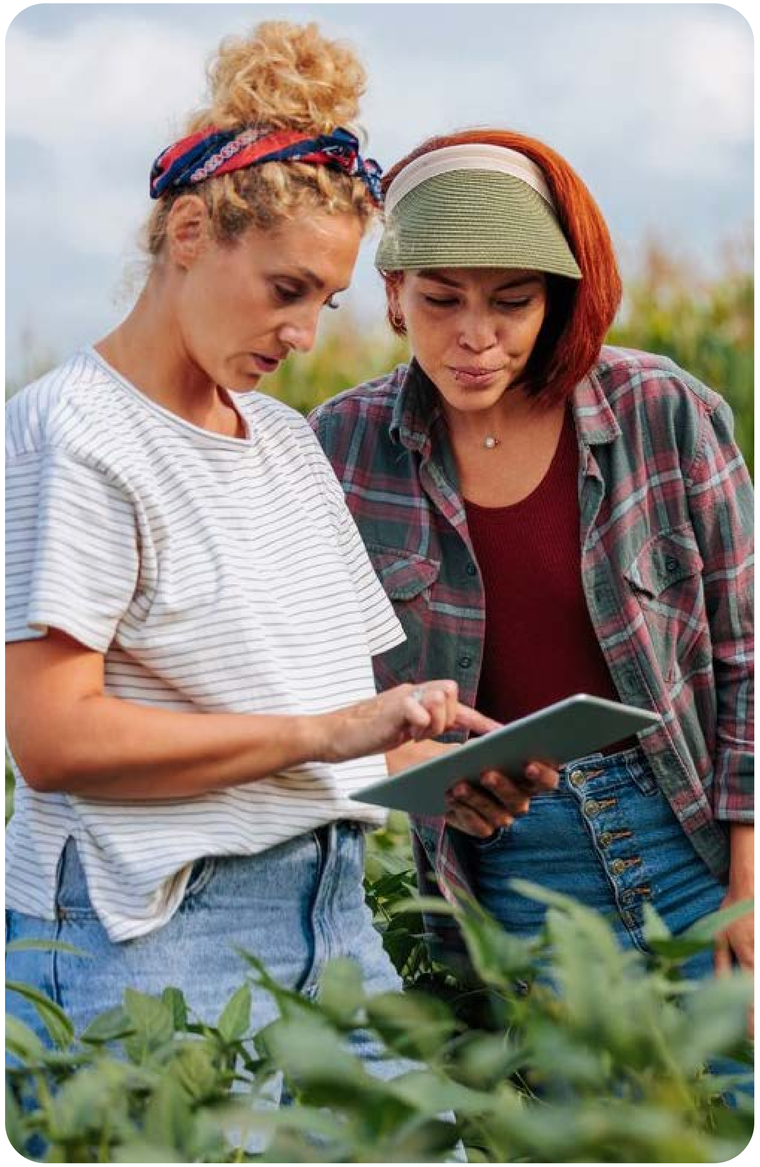

Other sustainability related training courses

On-demand elearning (OD)

eLearning: Carbon Management in Buildings and Infrastructure PAS 2080

This course aims to introduce and highlight the key roles and responsibilities of those involved in infrastructure development and the built environment.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 46001 Water Efficiency Management Systems Awareness On-demand eLearning

Learn what water efficiency management is, why it is important and how your organization manages their water efficiency management performance. Consider how you are a vital piece of the jigsaw and what you can do to help your organization.

Duration: 1/2 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 46001 Water Efficiency Requirements On-demand eLearning

This course, in line with the standard, aims to educate, guide, and encourage organizations in the awareness and management of modern slavery risks towards meaningful efforts to address this problem, both in policy and in practice.

Duration: 3 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: BS 25700:2022 Modern Slavery – Introduction and Awareness

This course, in line with the standard, aims to educate, guide, and encourage organizations in the awareness and management of modern slavery risks towards meaningful efforts to address this problem, both in policy and in practice.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 20400 Sustainable procurement

This course provides a formal definition of sustainable procurement, based on ISO 20400:2017 guidelines, and will outline the central role that procurement plays in providing financial and other benefits to organizations.

Duration: 1/2 hour Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

SA 8000:2026 Requirements Training Course

The aim of this training is to make the delegates understand the need for Social Accountability Management at workplace and the requirements of the SA 8000:2026 Standard.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

SA 8000:2026 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and effectiveness of its implementation based on SA 8000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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Introduction to EU Carbon Border Adjustment Mechanism (CBAM)

This course provides a concise overview of the CBAM, its regulatory framework, global trade implications, and compliance strategies for businesses.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding| Course details

GRI Certified Training Course: GRI Professional Certification Program 2025 (Module 1, 2, 3, 4)

This course offers individuals operating in the sustainability field, with a focus on enhancing knowledge, expertise, and skills required to apply the GRI Standards and improving the quality of sustainability reporting.

Duration: 4 days Delivery format: VILT/ILT/In-house
Course type: Specialist | Course details

Bursa Malaysia (KLSE) Sustainability Reporting Guide

This course helps you understand the Sustainability Reporting process and the specific disclosures required in a Sustainability Statement for the Annual Report, in line with Bursa Malaysia's Listing Requirements.

Duration: 2 days Delivery format: VILT/ILT/In-house
Course type: Understanding | Course details

Environmental, Social, Governance (ESG) Awareness

This course helps you gain awareness of ESG elements in terms of Environmental, Labor, Ethics, Occupational Health and Safety (OHS), supply chain management and management system

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

SMETA Basic Internal Auditor Workshop Training Course

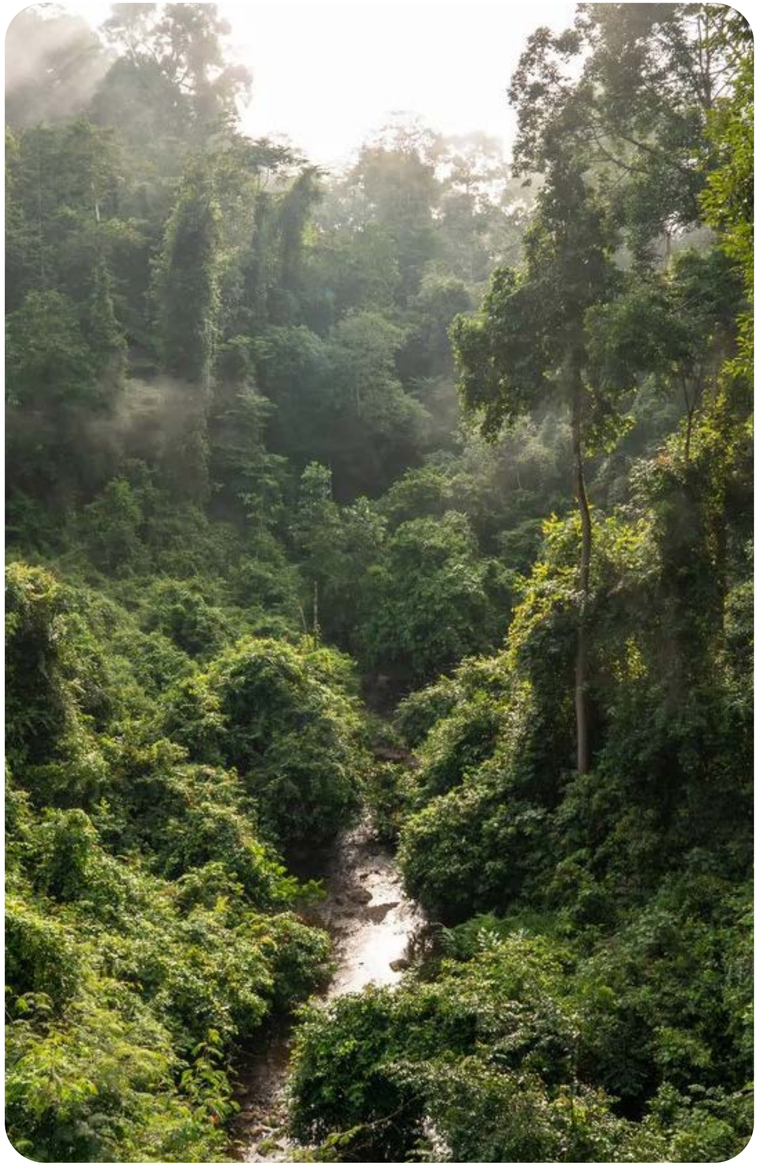
This course is designed for professionals seeking to understand SMETA 7.0 requirements, strengthen internal auditing capabilities, and support responsible supply chain and ethical trade practices.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing| Course details

BSI is a Sedex authorized organization (AAC) with authorized trainers that are qualified to conduct the SMETA Basic Internal Auditor Workshop in Malaysia.

Sedex | SMETA Sedex Members Ethical Trade Audit

SMETA Training Authorization Program - Malaysia



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Auditing Course with BSI Qualifications

Step 1: ESG Manager Qualification

This course aims to equip participants with the essential knowledge and skills for effective corporate ESG management, strategic planning, and transparent information disclosure.

Duration: 3 days Delivery format: VILT/In-house
Course type: Professional Qualification | Course details

This course include exam qualification to earn a BSI Mark of Trust.

ESG Manager Qualification
Exam



Step 1

Step 2: ESG Manager Advanced Qualification

This course aims to equip participants with the knowledge and skills to apply international standards and management systems across key ESG domains. The programme develops knowledge and skills to integrate technical frameworks into organizational practice, drive continual improvement, and strengthen ESG performance and disclosure.

Duration: 4 days Delivery format: VILT/In-house
Course type: Professional Qualification | Course details

Build on what you've achieved in the ESG Manager qualication level by going more in-depth into areas that will help perform better in the workplace and industry. This course include exam qualification with **Advanced level**.

ESG Manager Advanced
Exam



Prerequisites
Completion of the ESG Manager qualification.

Step 2

Step 3: ESG Manager Professional Qualification

This course aims aims to equip participants with advanced expertise to address complex and emerging ESG challenges. By applying internationally recognized standards, the programme develops the capability to manage sophisticated sustainability topics and lead organizations in achieving credible, high-impact ESG outcomes.

Duration: 4 days Delivery format: VILT/In-house
Course type: Professional Qualification | Course details

This course include exam qualification with **Professional level.**

ESG Manager Professional
Exam



Prerequisites
Completion of the ESG Manager and ESG Manager Advanced qualification.

Step 3

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Digital Trust

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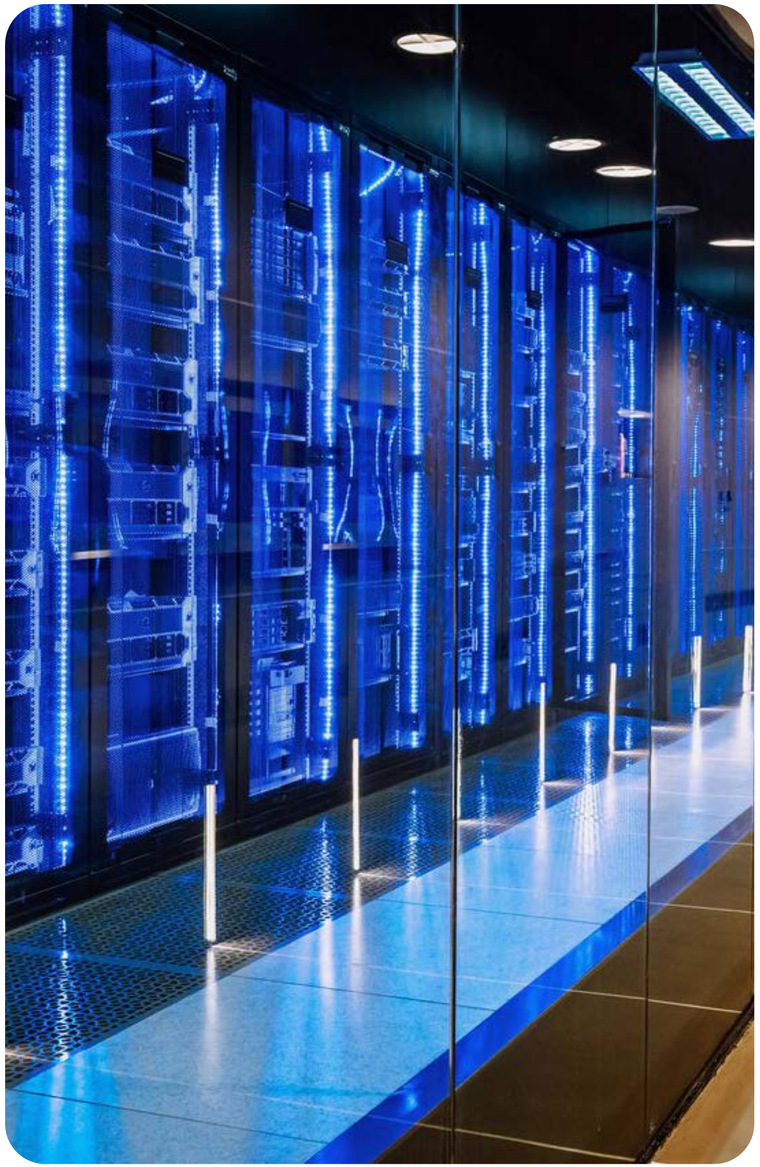

Information Security ISO/IEC 27001

On-demand elearning (OD)

eLearning: ISO/IEC 27001:2022 Requirements

The course aims to explain the main requirements of ISO/IEC 27001:2022 and its organizational benefits. You'll gain an understanding of effective information security management throughout an organization and therefore protection of your information and those of your interested parties.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO/IEC 27002:2022 Implementing the Changes

This course offers a review of the updated standard from ISO/IEC 27002:2013 to ISO/IEC 27002:2022, focusing on the key differences and how an organization may put these changes into action

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO/IEC 27001:2022 Requirements

This training course explores and explains the requirements for the international standard for information security management systems (ISMS) ISO/IEC 27001 and how it benefits an organization

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO/IEC 27001:2022 Implementing

This course aims to embed the skills and knowledge necessary for you to carry out your own information security implementation project. You'll learn various implementation techniques, challenges, common mistakes and an overall in-depth information on all you need to know to successfully implement ISO/IEC 27001

Duration: 2 days Delivery format: VILT/In-house
Course type: Implementation | Course details

ISO/IEC 27001:2022 Lead Implementer

We'll teach you how to set up an ISMS that conforms to ISO/IEC 27001:2022 in an organization. You'll focus on developing your project management ability to lead a team with the implementation of an ISMS in your business.

Duration: 5 days Delivery format: VILT/In-house
Course type: Implementation | Course details

Masterclass: ISO/IEC 27001 Information Security Management Systems

The course cover the context of the organization and integration with business processes. You'll have the chance to critically appraise processes, hands-on, and take away sound knowledge of ISO/IEC 27001, the ISMS framework, and how best to apply this

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

CQI and IRCA Certified ISO/IEC 27001:2022 Auditor Conversion Training Course (PR374)

This course will provide you with the knowledge and skills required to perform first, second and third-party audits of Information Security Management Systems against ISO/IEC 27001 (with ISO/IEC 27002), in accordance with ISO 19011 and ISO/IEC 17021, as applicable.

Duration: 3 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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ISO/IEC 27002:2022 Implementing the Changes

This course provides a review to the updated standard from ISO/IEC 27002:2013, what the key differences are and how an organization may implement these changes should they choose to do so.

Duration: 1 day Delivery format: VILT/ In-house
Course type: Understanding | Course details

ISO/IEC 27002:2022 Information Security Controls Implementation

This course provide guidance on implementing the controls from ISO/IEC 27001 and other relevant management practice guidance. You'll be able to identify appropriate controls to be implemented in different situations, along with the benefits and potential pitfalls of doing so.

Duration: 2 days Delivery format: VILT/In-house
Course type: Implementation | Course details

ISO/IEC 27005:2018 Information Security Risk Management

This course provides you with clear and practical guidance on the framework and steps involved to identify, analyse and manage information security risks. It will help you to review your existing risk treatments and controls and ensure they are appropriate to manage and reduce the identified risks.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Payment Card Industry Data Security Standard (PCI DSS) v4.0

This course will help you understand the structure of the PCI DSS v4.0 and what is involved in meeting the 12 high-level requirements, with a focus on those requirements which can be particularly challenging.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Payment Card Industry Data Security Standard (PCI DSS) v4.0 Implememtation

This course will help you understand the structure of the PCI DSS v4.0 and what is involved in meeting the 12 high-level requirements, with a focus on those requirements which can be particularly challenging.

Duration: 2 days Delivery format: VILT/In-house
Course type: Implementation | Course details



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Auditing Course with BSI Qualifications

ISO/IEC 27001:2022 Internal Auditor

You'll learn how to plan, execute and report on an audit of an ISMS in an organization assessing its conformance with ISO/IEC 27001:2022.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO/IEC 27001 Requirements eLearning + Exam → ISO/IEC 27001 Internal Auditor + Exam → bsi ISO/IEC 27001 Internal Auditor PRACTITIONER

Step 1

Most in-demand Training Course

CQI and IRCA Certified ISO/IEC 27001:2022 Lead Auditor Training Course (PR373)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5.5 days Delivery format: VILT/ILT/In-house
Course type: Auditing| Course details

This course include exam qualification with **Practitioner level.**

ISO/IEC 27001 Requirements eLearning + Exam → ISO/IEC 27001 Lead Auditor + Exam → bsi ISO/IEC 27001 Lead Auditor PRACTITIONER

\+ Plus, use of **digital audit platform (BSI Connect Plus)** during training. Receive a copy of the platform for **free for 10 users.**

Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor + Exam → bsi Internal Auditor PROFESSIONAL → bsi Lead Auditor PROFESSIONAL

Prerequisites
Completion of the ISO/IEC 27001 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application → bsi Internal Auditor CERTIFIED PROFESSIONAL → bsi Lead Auditor CERTIFIED PROFESSIONAL

Prerequisites
Completion of the ISO/IEC 27001 Internal / Lead Auditor Professional qualification.

Step 3

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Privacy Management
ISO/IEC 27701

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO/IEC 27701:2025 Requirements

Understand how ISO/IEC 27701 can extend your ISO/IEC 27001 information security management system (ISMS) to include requirements for protecting personally identifiable information (PII) and provide a framework for a privacy information management system.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO/IEC 27701:2025 Implementation

This course help you to provide a typical framework for extending your ISO/IEC 27001 information security management system (ISMS) including the more specific requirements and guidance for protecting your organization's personally identifiable information (PII), together constituting a privacy information management system.

Duration: 2 days Delivery format: VILT/In-house
Course type: Implementation | Course details

ISO/IEC 27701:2025 Internal Auditor

This course will provide you with sufficient information on auditing your ISO/IEC 27701:2025 implementation to enable you and your organization to understand, detect, correct and monitor the effectiveness of the framework. You'll be provided with a series of practical exercises and class discussions, which will develop your internal audit ability.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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Cloud Security / Cybersecurity

On-demand elearning (OD)

eLearning: CSA STAR Lead Auditor

This course provides insight into the fundamentals of cloud computing, its advantages and disadvantages. It provides an insight into how CSA STAR certification can help you decide whether to outsource your services to a cloud service provider

Duration: 6 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Auditing Cloud Security for STAR Certification

Led by an experienced tutor, this course will help you learn how to audit cloud security for the STAR certification programme and learn how to apply the maturity model when auditing a provider's security controls.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO/IEC 27400:2022 Cybersecurity - IoT Security and Privacy Guidelines

This course provides a summary of the characteristics, stakeholders, life cycles and risk sources of IoT systems. ISO/IEC 27400:2022 contains guidance on controls that may be applied to enhance the security and privacy of these systems.

Duration: 4.5 hours Delivery format: OD
Course type: Understanding | Course details

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Artificial Intelligence (AI)

On-demand elearning (OD)

eLearning: How to assess robustness of neural networks awareness

This course aims to give you knowledge of the main technical concepts of ISO/IEC 24029-1:2021, by explaining the different methods through which robustness can be assessed, as well as more advanced concepts such as data perturbation and abstract interpretation.

Duration: 1/2 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: Robustness for neural networks – ISO/IEC 24029-1:2021 introduction

In this course, we will introduce the concept of robustness in the context of deep learning systems, by exploring the potential dangers of non-robust neural networks and proposing a workflow for identifying and assessing robustness issues, following ISO/IEC 24029-1:2021.

Duration: 2.5 hours Delivery format: OD
Course type: Implementation | Course details

eLearning: ISO/IEC 42001 :2023 Requirements

Gain a thorough understanding of the history and development of ISO/IEC 42001 :2023, key terms, definitions and the ISO harmonized structure. In this course, you'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO/IEC 42001:2023 Artificial Intelligence Awareness

This short course makes you aware of what AI is, why it is important, and how your organization manages the threat. It also considers how you are a vital piece of the jigsaw and what you can do to help your organization.

Duration: 1/2 hour Delivery format: OD
Course type: Introduction | Course details

eLearning: ISO/IEC 22989:2023 Understanding AI Concepts and Terminology

ISO/IEC 22989:2023 is a normative reference in ISO/IEC 42001:2023. This course will provide you with an understanding of the main concepts of AI and AI systems to complement your knowledge of management system standards.

Duration: 4 hours Delivery format: OD
Course type: Introduction | Course details

eLearning: ISO/IEC TR 24028:2020 - Overview of Trustworthiness in Artificial Intelligence

Explore the fundamental principles and practical guidelines of ISO 24028:2020 on trustworthiness in Artificial Intelligence. This concise course delves into the critical aspects of building and deploying trustworthy AI systems.

Duration: 3 hours Delivery format: OD
Course type: Introduction | Course details

eLearning: Bias in AI systems and AI aided decision making – ISO/IEC 24027:2021

This course delves into the critical topics of bias and fairness in AI system, based on the ISO/IEC 24027:2021 standard. The course explores the importance of the ethical and fair development in AI Technologies.

Duration: 2 hours Delivery format: OD
Course type: Introduction | Course details

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Back to main menu

eLearning: Bias in AI systems and AI aided decision-making awareness

This course delves into the critical topics of bias and fairness in AI system, based on the ISO/IEC 24027:2021 standard. You'll gain a deeper understanding of the concept of bias and learn practical approaches to evaluate and address bias in AI systems.

Duration: 1/2 hours Delivery format: OD
Course type: Introduction | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO/IEC 42001:2023 Requirements

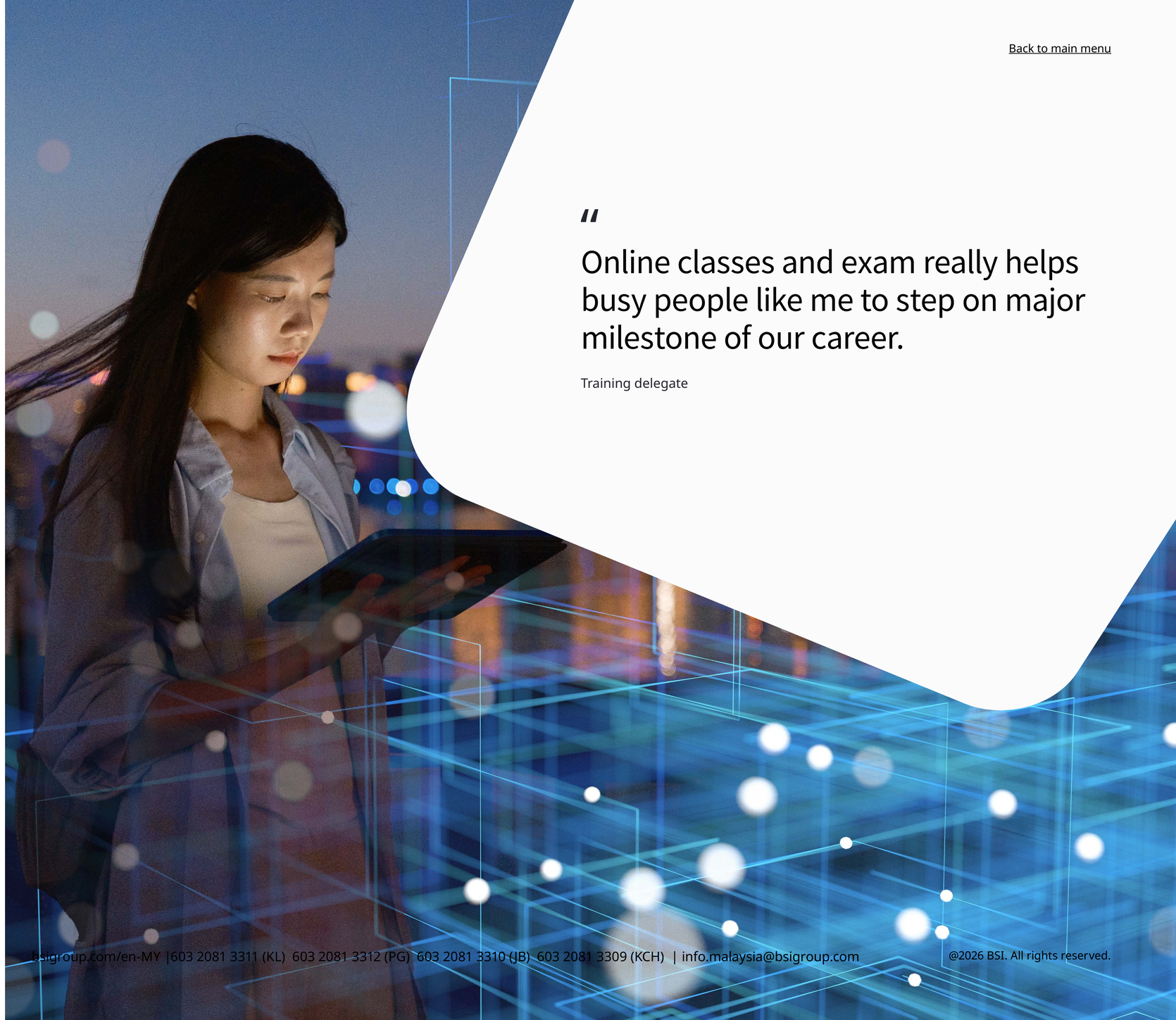
Gain a thorough understanding of the history and development of ISO 42001:2023, key terms, definitions and the ISO harmonized structure. In this course, you'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO/IEC 42001:2023 Lead Implementer

You'll gain an internationally recognized qualification that enables you to implement exceptional information security management standards in your organization. In becoming a lead implementer, you can also set the highest standard of information management tailored to your organization.

Duration: 4 days Delivery format: VILT/In-house
Course type: Implementation| Course details



"

Online classes and exam really helps busy people like me to step on major milestone of our career.

Training delegate

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Auditing Course with BSI Qualifications

ISO/IEC 42001:2023 Internal Auditor

This course aims to enhance your ISO/IEC 42001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO/IEC 22989 Understanding (Exam) + ISO/IEC 42001 Requirements (Exam) + ISO/IEC 42001 Internal Auditor (Exam) → ISO 42001 Internal Auditor PRACTITIONER

Step 1

ISO/IEC 42001:2023 Lead Auditor

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO/IEC 22989 Understanding (Exam) + ISO/IEC 42001 Requirements (Exam) + ISO/IEC 42001 Lead Auditor (Exam) → ISO 42001 Lead Auditor PRACTITIONER

\+ Use of **digital audit platform (BSI Connect Plus)** during training. Receive a copy of the platform for **free for 10 users.**

Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor (Exam) → Internal Auditor PROFESSIONAL; Lead Auditor PROFESSIONAL

Prerequisites
Completion of the ISO/IEC 42001 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application → Internal Auditor CERTIFIED PROFESSIONAL; Lead Auditor CERTIFIED PROFESSIONAL

Prerequisites
Completion of the ISO/IEC 42001 Internal / Lead Auditor Professional qualification.

Step 3

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AI Governance Qualifications

AI Governance Foundation

This qualification develops the foundation level of understanding for anyone involved in managing, governing implementing or auditing AI systems or AI management systems.

Duration: 12 hours Delivery format: OD
Course type: Specialist | Course details

Advance your role and career with qualifications. Get started your qualification with **Foundation level.**

ISO/IEC 22989 Understanding AI Concepts (Exam) + ISO 42005 AI System Impact Assessment (Exam) + ISO/IEC 23984 AI Risk Management (Exam) → bsi AI Governance FOUNDATION

AI Governance Practitioner

This qualification allows individuals to have an understanding of the key terms, definitions and concepts of AI, AI systems, impact assessment and risk management based upon the associated group of standards; ISO/IEC 22989:2023, ISO/IEC 42005 and ISO 23894 helping with the management of an ISO/IEC 42001:2023 AIMS its implementation and the development of risk assessment and risk management frameworks.

Duration: 20 hours Delivery format: OD
Course type: Specialist | Course details

Get started your qualification with Practitioner level.

ISO/IEC 22989 Understanding AI Concepts (Exam) + ISO 42005 AI System Impact Assessment (Exam) + ISO/IEC 23984 AI Risk Management (Exam)

ISO/IEC 42001:2023 Controls (Exam) + ISO/IEC 42001:2023 Requirements (Exam) → bsi AI Governance PRACTITIONER

Note: Delegates who have already achieved the AI Governance Foundation qualification will only need to complete the following courses to attain the AI Governance Practitioner qualification:

- ISO/IEC 42001:2023 Requirements Training Course
- Implementing ISO 42001 Controls

AI Governance Professional

The AI Governance Professional qualification builds on the AI Governance Practitioner qualification by providing a deeper and more technical understanding of AI governance. It develops the knowledge and skills needed to strengthen AI governance and support the safe and compliant adoption of AI.

Duration: 32 hours Delivery format: OD
Course type: Specialist | Course details

Get started your qualification with Professional level.

ISO/IEC 22989 Understanding AI Concepts (Exam) + ISO 42005 AI System Impact Assessment (Exam) + ISO/IEC 23984 AI Risk Management (Exam)

ISO/IEC 42001:2023 Controls (Exam) + ISO/IEC 42001:2023 Requirements + ISO 24027 Bias in AI Systems & AI Aided Decision-making (Exam)

ISO 24028 Trustworthiness in AI (Exam) + ISO 24029 Assessment of the Robustness of Neural Networks (Exam) → bsi AI Governance PROFESSIONAL

Note: Delegates who have already achieved the AI Governance Practitioner qualification will only need to complete the following courses to attain the AI Governance Professional qualification:

- ISO 24027 Bias in AI Systems and AI Aided Decision-making
- ISO 24028 Trustworthiness in Artificial Intelligence
- ISO 24029 Assessment of the Robustness of Neural Networks

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Health, Safety & Wellbeing

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Occupational Health and Safety (OH&S) ISO 45001

On-demand elearning (OD)

eLearning: ISO 45001 Occupational Health and Safety Management Systems Awareness

This course will help you understand what occupational health and safety is, why it's important and, how you can contribute to effective information security in your organization.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 45001:2018 Requirements

Gain a thorough understanding of the history and what this means for you. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 45001:2018 Requirements

Gain a thorough understanding of the history and development of ISO 45001, key terms, definitions, and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 45001:2018 Implementation

Gain the required skills to conduct a base-line review of your organization's current position
and implement the key principles of ISO 45001. You'll learn how to develop an implementation plan, create necessary documentation and monitor your OH&S MS.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

ISO 45001:2018 Lead Implementer

This course combines our ISO 45001 requirements and implementation courses, with additional content on leadership, finishing with an examination. This will provide you with thenecessary skills and tools to lead the implementation of an OH&S management system.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

ISO 45001:2018 Strategic Approach to Risk-based Thinking

This course is specially designed to provide understand of risk-based thinking. Practical activities are incorporated into this training to translate this concept into structured methodology that will assist organizations to address the strategic development of the system.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Masterclass: ISO 45001 Occupational Health and Safety Management Systems

The masterclass will cover the context of the organization and integration with business processes. It will cover topics such as risks and opportunities, OH&S risk assessment guideline for the applications of ISO 45001, emergency preparedness and response.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

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Back to main menu

Hazardous Chemical Management

This course will provide you with the necessary knowledge to manage hazardous chemicals within your organization including labelling, classification, storage, handling, processing and disposal.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Malaysian OHS Laws Interpretation & Application

This course will help to equip yourself with adequate understanding on how to decode and apply the legal requirements that applicable to your industry. Consequently, update your legal register to meet part of clause 6.1.3 of ISO 45001.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Incident Investigation for Safety & Health Committee

Under the Occupational Safety and Health Act 1994, the Safety and Health Committee has been entrusted with the responsibility to conduct incident investigation. The objective is to ensure that incidents are prevented from recurrence. To achieve this, a systematic approach is required and this is just the course for you.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Psychological health and safety at work (ISO 45003)

You'll learn how to manage psychosocial risk across your organization as part of your overall occupational health and safety management system based on ISO 45001.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details



"I rated it 10/10 because the training was comprehensive, covering all key aspects of auditing. The trainer shared valuable insights, and the interactive discussions made the course even more beneficial.

Training delegate

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Auditing Course with BSI Qualifications

ISO 45001:2018 Internal Auditor

This course aims to enhance your ISO 45001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO45001 Requirements eLearning → Exam
⊕
ISO 45001 Internal Auditor → Exam



Step 1

Most in-demand Training Course

CQI and IRCA Certified ISO 45001:2018 Lead Auditor Training Course (PR357)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/ILT/In-house
Course type: Auditing | Course details

This course include exam qualification with **Practitioner level.**

ISO 45001 Requirements eLearning → Exam
⊕
ISO 45001 Lead Auditor → Exam



\+ Get use of **digital audit platform (BSI Connect Plus)** during training. Receive a copy of the platform for **free for 10 users.**

Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor → Exam





Prerequisites
Completion of the ISO 45001 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application





Prerequisites
Completion of the ISO 45001 Internal / Lead Auditor Professional qualification.

Step 3

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Wellbeing related courses

On-demand elearning (OD)

eLearning: Occupational Stress and other Psychosocial Risks

This ISO 45001:2018 Occupational Stress and other psychosocial risks course includes 7 technical hazards modules: stress, remote, isolated & lone working, shift work and fatigue, substance misuse, noise, vibration and musculo-skeletal.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Introduction to Risk Assessment

This course defines hazard, risk, and explains criteria and methodologies for the key risk assessment steps of identification and analysis.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Basics for Pandemic Risk Management

This course provides an overview emergency preparedness and response and biological hazards that may be found in workplaces and sectors of particular prevalence. You'll also be provided with information on personal protective equipment (PPE) and what elements are needed for an effective PPE programme.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 45001 Leadership, Culture and Worker Participation

This course introduces the leadership and worker participation clauses of the ISO 45001:2018 standard covering OH&S MS. It explains top management's role and responsibilities in conforming to the standard and the processes required for consultation and participation of workers.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Health and Safety Hazards and Controls

This course introduces the main workplaces hazards. The majority of these hazards are common to all workplaces and sectors, whilst others are more relevant to particular industries. There are also two modules introducing the basic principles associated with Welfare and first aid and Personal protective equipment (PPE).

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Underpinning knowledge for workplace transport risks ISO 39001

This course provides underpinning knowledge for the management of workplace transport risks (ISO 39001).

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Preparing for and learning from emergencies, disruption and incidents

This course provides an overview emergency preparedness and response and incident investigation with reference to the ISO 45001 standard.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

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Organizational governance, risk and compliance

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Anti-Bribery
ISO 37001

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 37001:2025 Requirements

This course introduces the concepts of anti-bribery, explains the benefits of an ABMS and the key requirements and context of ISO 37001:2025. It’s applicable to all organizations including the public, private and voluntary / not-for-profit sectors.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 37001:2025 Internal Auditor

This course provides a solid foundation in all aspects of the audit process. You will be taken through a structured programme stage by stage that includes a balance of theory and practice. Using a combination of collaborative, accelerated learning and practical activities you will gain an understanding of the key activities for auditing.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

BSI Certified ISO 37001:2025 Lead Auditor

You’ll gain the necessary auditing skills through activity-based learning, and practical auditing experience with coaching, group workshops and open forum discussions. Experienced BSI tutors will guide you through the entire audit process; from initiation to conducting audit follow-up.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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Business Continuity ISO 22301

On-demand elearning (OD)

eLearning: Business Continuity Management Systems Awareness

This course will help you understand what business continuity is, why it's important and how you can contribute to effective business continuity in your organization.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 22301:2019 Requirements

This course will help you understand the principles of ISO 22301:2019 and the methods and techniques available to you. You'll learn about ISO 22301:2019 common terms and definitions, as well as the key concepts and requirements.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 22301:2019 Requirements

This course will help you understand the principles of ISO 22301:2019 and the methods and techniques available to you. It will help you understand how the requirements of ISO 22301:2019 provide the basis of an effective BCMS and the roles individuals will need to play.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 22301:2019 Implementation

Learn how to establish a business continuity management system within your organization, clarifying roles and responsibilities during disruption. You'll identify and protect business critical functions, building resilience
and capability to continue operating during unexpected events.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

ISO 22301:2019 Lead Implementer

This course is covers requirements and implementation with additional content on leadership, finishing with an examination. You'll learn the necessary skills and tools to lead the implementation of a Business Continuity Management System.

Duration: 5 days Delivery format: VILT/In-house
Course type: Implementation | Course details

Masterclass: ISO 22301 Business Continuity Management Systems

The masterclass will cover the context of the organization and integration with business processes, along with the consideration of a wide variety of associated guidance and related standards. Critical processes will be explored, especially under clause 8 operation of the ISO 22301 standard.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

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Crisis Management

This course helps you understand the principles and practices of incident and crisis management. You'll learn how to develop and manage relevant incident and crisis management response(s).

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Business Impact Analysis

This course enables delegates to understand the principles and practices of Business Impact Analysis and apply these in order to inform organizations regarding resilience and recovery strategies.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Guidelines for Supply Chain Aspects of Business Continuity Training Course (ISO/TS 22318:2015)

This course is aimed at assisting organizations of any Course level and size to understand the additional business continuity guidance contained within the technical specification.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Pandemic Preparedness and Business Continuity

This course will teach you how to plan for pandemic-specific impacts to your organization, how to use that information to build a business continuity plan.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

People Aspects of Business Continuity Management

The course explores the key concepts of people and human risk from the standpoint of human resource professionals and risk professionals. This will enable critical thinking around the themes of risk appetite and risk assessment techniques as well as recovery strategies.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Business Continuity Plans (BCP) Principles and Practices

This course enables you to understand the principles and practices of Business Continuity Plans, identify where they are applicable and where they are not. You will have the skills to construct a BCP that's relevant to your situation.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details



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Auditing Course with BSI Qualifications

ISO 22301:2019 Internal Auditor

This course aims to enhance your ISO 9001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO 22301 Requirements eLearning → Exam ⊕ ISO 22301 Internal Auditor → Exam



Step 1

Most in-demand Training Course

CQI and IRCA Certified ISO 22301:2019 Lead Auditor Training Course (PR363)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

This course include exam qualification with **Practitioner level.**

ISO 22301 Requirements eLearning → Exam ⊕ ISO 22301 Lead Auditor → Exam



\+ Get use of **digital audit platform (BSI Connect Plus)** during training. Receive a copy of the platform for **free for 10 users.**

Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor → Exam





Prerequisites
Completion of the ISO 22301 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application





Prerequisites
Completion of the ISO 22301 Internal / Lead Auditor Professional qualification.

Step 3

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Risk Management ISO 31000

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 31000:2018 Introduction

This course will enable you to understand risk management, learn about ISO 31000 and get the foundation you need to start managing your organization’s risks effectively.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding| Course details

Masterclass: ISO 31000 Risk Management Systems

The course will cover the context of the organization and integration with business processes. You’ll equip the knowledge and skills to implement, maintain and improve the more technical aspects of a risk management system, achieving sustained success in performance.

Duration: 5 days Delivery format: In-house
Course type: Implementation | Course details

ISO 31000:2018 Implementation

Gain the required skills to conduct a base-line review of your organization’s current position and implement the key principles of ISO 31000:2018. Using a step-by-step approach, you’ll learn how to develop an implementation plan, create necessary documentation, develop your risk management process, and achieve continual improvement.

Duration: 2 days Delivery format: VILT/In-house
Course type: Implementation | Course details

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Sector Specific

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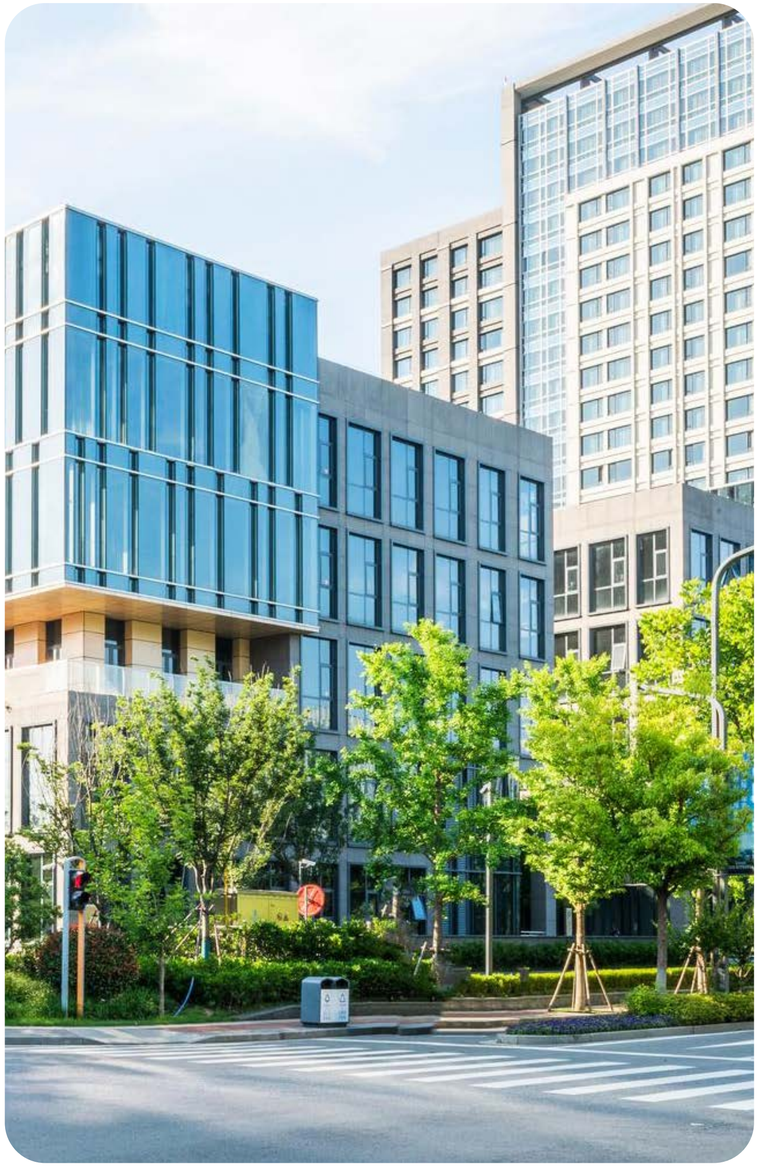

Built Environment

Building Information Modelling (BIM) ISO 19650

On-demand elearning (OD)

eLearning: BIM Fundamentals

In this course you'll learn the BIM concepts and how the UK is building it's capability and approach to deliver 'BIM Level 2'. You'll be introduced the specific aspects of ISO 19650 and the UK PAS 1192 series.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Quality in the Built Environment sector (ISO 9001 and BS99001:2022)

This BS 99001 eLearning course teaches you the key terms, definitions, and foundations of BS 99001, so you feel best-prepared ahead of certification to the standard, enabling a smoother alignment to best practice.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

BIM Fundamentals

You'll learn BIM concepts and how the UK is building it's capability and approach to deliver 'BIM Level 2'.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

BIM ISO 19650 Part 2: Project Delivery

Master ISO 19650-2 to implement BIM effectively. Learn to create information requirements and delivery plans, and manage all necessary project functions and tasks.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

BIM ISO 19650 Part 3: Information Management in the Operational Phase

This course will help you understand the asset information management process set out in ISO 19650-3 and how this links with other parts of the ISO 19650 series.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

BIM ISO 19650 Part 4: Information Exchange

This course will help you in obtaining the benefits of the ISO 19650 / UK BIM Framework digital information exchange between design/supply chain and the client/operator.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

BIM ISO 19650 Part 5: Security and BIM

This course will help you engage with the security implications arising from BIM Levels 1 and 2.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

BIM ISO 19650 Part 6: Health and Safety

This course will help you obtain the benefits of structured health and safety information and its digital information exchange amongst design/supply chain and the client/operator.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

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BSI BIM Qualifications

BIM Project Information Practitioner Qualification

This is the first step on your BIM Project Information qualification journey. You'll gain an understanding of how to deliver design and construction projects, how to apply BIM implementation to your organization.

Duration: 4 days Delivery format: VILT/In-house
Course type: Professional Qualification | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.**

BIM Fundamentals (Exam) + BIM Project Delivery (Exam) + BIM Information Exchange (Exam)



Step 1

BIM Asset Information Practitioner Qualification

This is the first step on your BIM Asset Information qualification journey. You'll learn all the tools and techniques you need to succeed in BIM Asset Information.

Duration: 4 days Delivery format: VILT/In-house
Course type: Professional Qualification | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.**

BIM Fundamentals (Exam) + BIM Asset Information (Exam) + BIM Information Exchange (Exam)



Step 1

BIM Project / Asset Information Professional Qualification

This is the second step on your BIM qualification journey. This qualification goes beyond understanding why BIM and Information Management is important.

Duration: 3 days Delivery format: VILT/In-house
Course type: Professional Qualification | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**.

Security and BIM (Exam) + BIM Health and Safety (Exam)



Prerequisites
Completion of the BIM Asset Information / Project Information Practitioner qualification.

Step 2

Certified BIM Project / Asset Information Professional Qualification

Available for both BIM Project and Asset Information Practitioners, this final step provides you the opportunity to get your relevant Professional Auditor qualification certified.

Duration: n/a
Course type: Professional Qualification | Course details

Get started your qualification with **Certified Professional level.**

Practical Application



Prerequisites
Completion of the BIM Asset Information / Project Information Professional to apply to become Certified. Applicants will need to have at least three years' experience in industry.

Step 3

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Food and retail

FSSC 22000

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

FSSC 22000 v7 Transition

This course provides a practical overview of FSSC 22000 v7 updates to help you enhance compliance, strengthen your food safety management system, and improve audit performance.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

FSSC 22000 v7 Understanding

This course provides you insights in FSMS and the key concepts and structure of FSSC 22000, key terms, definitions and the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

FSSC 22000 v7 Implementation

You will gain the required skills to conduct a baseline review of your organization's current position and implement the key principles of FSSC 22000 using a typical framework. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

FSSC 22000 v7 Internal Auditor

This course develops the necessary skills to assess and report on the conformance and implementation of processes based on FSSC 22000. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports, and complete follow-up activities.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

CQI and IRCA Certified FSSC 22000 v6 Lead Auditor Training Course (PR375)

You'll gain the knowledge and skills required to plan, conduct, report on and follow up a successful FSSC 22000 food safety management system audit. Using a step-by-step approach, you'll be guided through the entire audit process from initiation to follow-up according to best practice techniques.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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Food and retail

BRCGS and FSPCA

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

BRCGS Global Standard For Storage & Distribution Issue 4 : Auditor training

The course aims to train current auditors of other schemes who wish to audit Global Standard for Storage and Distribution.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

BRCGS Global Standard For Food Safety Issue 9: Sites Training

This course gives you the opportunity to form a clear understanding of the protocols and requirements of the BRCGS Global Standard for Food Safety Issue 9, including audit planning, and the events during and after the audit.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

BRCGS Global Standard For Food Safety Issue 9 : Auditor Training

This course helps you to gain a firm understanding of the standard, and learn how to undertake a BRC Global Standards audit. Auditing techniques will be practiced and developed, to include the auditor competency skills required of GFSI scheme auditors.

Duration: 3 days Delivery format: VILT/In-house
Course type: Auditing | Course details

BRCGS Global Standard for Food Safety Issue 9: Lead Auditor

This course helps you to gain a firm understanding of the standard, and learn how to undertake a BRC Global Standards audit. Auditing techniques will be practiced and developed, to include the auditor competency skills required of GFSI scheme auditors.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

FSPCA Preventive Controls for Human Food

This course is developed based on the FSPCA’s “standardized curriculum” recognized by FDA with some modification approved by FSPCA for better learning experience. You’ll receive a certificate issued by the Association of Food and Drug Officials (AFDO) and become a PCQI.

Duration: 3 days Delivery format: VILT/In-house
Course type: Understanding | Course details

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Food and retail

ISO 22000

On-demand elearning (OD)

eLearning: ISO 22000:2018 Awareness

This on-demand eLearning course introduces ISO 22000:2018 and explains what a food safety management standard is and why it is necessary for all food organizations.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

ISO 22000:2018 Requirements

Identify the structure and requirements of an effective management system, and what this means for you. Gain a thorough insight into food safety management systems and the key concepts and structure of ISO 22000, key terms, definitions and the ISO standardized high level structure.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

ISO 22000:2018 Implementation

In this course you will gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of ISO 22000. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation and monitor your FSMS Plan.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

ISO 22000:2018 Strategic Approach to Risk-Based Thinking

In this course you'll learn about the context of the organization and how you can apply risk-based thinking as you plan, develop, audit and maintain your FSMS.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

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Auditing Course with BSI Qualifications

ISO 22000:2018 Internal Auditor

This course aims to enhance your ISO 9001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO 22000 Requirements + ISO 22000 Internal Auditor

Exam Exam



Step 1

CQI and IRCA Certified ISO 22000:2018 Lead Auditor Training course (PR359)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO 22000 Requirements + ISO 22000 Lead Auditor

Exam Exam



Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor

Exam





Prerequisites
Completion of the ISO 22000 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application





Prerequisites
Completion of the ISO 22000 Internal / Lead Auditor Professional qualification.

Step 3

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Food and retail

HACCP, GMP and MS1480

On-demand elearning (OD)

eLearning: HACCP Foundation

This course has been developed for food handlers and other staff in food manufacturing who need to understand the principles of food hygiene and safety. It covers the importance of food safety, hazards present in food, and how these hazards can be controlled effectively.

Duration: 2 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

Good Manufacturing Practice

The GMP described in this course are accepted requirements for prerequisites as defined in the CODEX Alimentarius General Principle of Food Hygiene. This course will equip you with the knowledge to identify risks due to poor implementation of GMP thus reducing the potential risk of food contamination.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Understanding the Changes of MS 1480:2025 Training Course

This course compares the 2019 and 2025 versions side-by-side, highlighting what has changed and what organizations must prepare for.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Understanding MS 1480:2025 Food Safety according to HACCP System

This course can provide you with the information and skills to develop, document and implement a hazard analysis critical control point (HACCP) based food safety plan and to oversee its implementation and monitoring.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

MS 1480:2025 Implementation

This course provides delegates with a detailed understanding of the HACCP internal audit requirements specific to MS 1480 as well as concepts, roles and responsibilities of the internal auditor.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

MS 1480:2025 Internal Auditor Training

This course provides delegates with a detailed understanding of the HACCP internal audit requirements specific to MS 1480 as well as concepts, roles and responsibilities of the internal auditor.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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Food and retail

Food safety management skills

On-demand elearning (OD)

eLearning: Food Safety Foundation

This course provides you an understanding on the principles of food hygiene and safety. It covers the importance of food safety, hazards present in food, and how these hazards can be controlled effectively.

Duration: 2 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Pest Awareness

This course will enable you to recognise the different Course levels of pests commonly found in food production, and how to prevent infestation. It covers the essential information needed, and includes a quiz to test your understanding on completion.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Allergen Awareness

This introductory course covers the causes of allergic reactions to food, symptoms of allergic reactions and the mechanisms for controlling allergens in food production.

Duration: 2 hours Delivery format: OD
Course type: Understanding | Course details

eLearning: Root Cause Analysis in the Food Industry

This course will provide delegates with a framework to implement root cause analysis and provides two commonly used methodologies to identify root cause.

Duration: 3 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

BSI Catering Food Safety Certification

This course explains the BSI Catering Food Safety Certification, a unique global standard specifically developed by BSI to meet an industry need for catering operations. It fills the gap between traditional food safety standards and legal compliance.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

PAS 96:2017 Food Defence (TACCP) Guidance

This course is to equip you with the most current food industry knowledge. It introduces the application of food defence methodologies to assess and manage generic and specific threats for the development of a food defence plan.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Food Fraud Prevention (VACCP)

The course will enable you to assure the authenticity of your food ingredients and packaging by minimizing vulnerabilities through a risk assessment of your supply chain. You'll use risk assessment to identify where controls may be required to detect, deter and minimize the potential for food fraud.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

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Effective Foreign Matter Management in the Food Industry

This course will provide you a framework to identify the sources of foreign matter and determine appropriate controls to effectively prevent recurrence. Specific controls for glass, plastics, wood and metal have been referenced from GFSI (Good Food Safety Initiative) standards.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Protection Against Food Allergen

This course helps you to understand how allergen affects food safety and its impact on maintaining a better Food Safety Management System. You'll also learn about various process control on equipment / facility design, engineering controls, allergenic ingredients control, personnel practices and relevant food safety training.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Chain of Custody: Transparency and Traceability for the Food Supply Chain

This course details the motivation and inherent challenges to achieve a chain of custody system across a global supply chain with varying levels of traceability.

Duration: 2 days Delivery format: In-house
Course type: Understanding | Course details

Root Cause Analysis in the Food Industry

This course will provide delegates with a framework to implement root cause analysis and provides two commonly used methodologies to identify root cause.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

Introduction to ISO/TS 22002-1:2009 Prerequisite programmes on food safety - Part 1: Food manufacturing

This Technical Specification is applicable to all organizations, regardless of size or complexity, who are involved in the manufacturing step of the food chain and wish to implement PRP in such a way as to address the requirements specified in ISO 22000:2005, Clause 7.

Duration: 1 day Delivery format: In-house
Course type: Understanding | Course details

BSI Qualifications

Food Safety Foundation Qualification

This course is a key first step in demonstrating food safety knowledge: principles; best practice; and impact awareness of safety within food production for new starters or other team members looking to consolidate knowledge and advance their career. You'll receive a BSI Mark of Trust that can be shared across your network of contacts.

Duration: 6 hours Delivery format: OD
Course type: Professional qualification | Pathway details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

Food Safety Foundation eLearning + Exam
HACCP Foundation eLearning + Exam
Allergen Awareness eLearning + Exam
bsi Food Safety FOUNDATION



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Healthcare and medical devices
ISO 13485

On-demand elearning (OD)

eLearning: ISO 13485:2016 Requirements

This training course explores the requirements of the ISO 13485:2016 Quality Management System standard, discussing key principles and how the standard interacts with ISO 9001:2015 and also it serves to facilitate global alignment for Medical Device quality management systems.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT)

ISO 13485:2016 Clause by Clause

This course has been designed to provide an in depth understanding of ISO 13485:2016 by reviewing the requirements of each clause in turn, allowing you to maintain a compliant QMS.

Duration: 2 days Delivery format: VILT
Course type: Understanding | Course details

Implementing ISO 13485:2016

This course has been designed to provide you with the knowledge and process steps to enable you to effectively implement a quality management system in line with the requirements for ISO 13485:2016.

Duration: 2 days Delivery format: VILT
Course type: Understanding | Course details

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Auditing Course with BSI Qualifications

ISO 13485:2016 Internal Auditor

This course aims to enhance your ISO 9001 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

ISO 13485 Requirements eLearning + Exam

ISO 13485 Internal Auditor Exam



Step 1

Most in-demand Training Course

CQI and IRCA Certified ISO 13485:2016 Lead Auditor Training Course (PR369)

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/ILT
Course type: Auditing | Course details

This course include exam qualification with **Practitioner level.**

ISO 13485 Requirements eLearning + Exam

ISO 13485 Lead Auditor Exam



Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor Exam





Prerequisites
Completion of the ISO 13485 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application





Prerequisites
Completion of the ISO 13485 Internal / Lead Auditor Professional qualification.

Step 3

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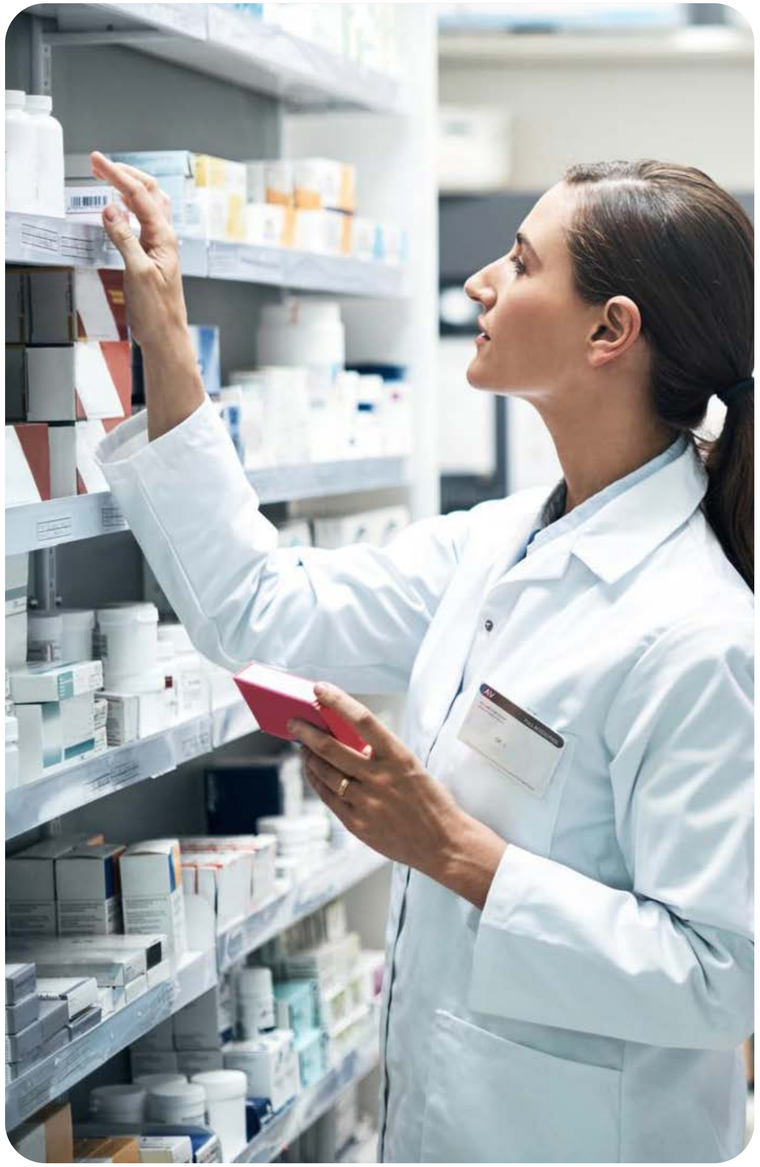

Healthcare and medical devices
Regulations and best practices

On-demand elearning (OD)

eLearning: Requirements for Risk Classification in the Medical Device Regulation (EU MDR 2017/745)

This course aims to give you a better understanding of the Risk Classification requirements as per the EU MDR (2017/745). We discuss why there is a need to classify, the importance of stating the intended purpose and how this plays a role in applying the correct conformity assessment procedures.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: Implementation of IVDR for CE Marking

This training course aims to offer guidance on implementation of the requirements stipulated in the IVDR into your business. The Regulation contains detailed requirements that need to be implemented, and will affect all IVD manufacturers, importers, distributors, and EU Representatives.

Duration: 4 hourd Delivery format: OD
Course type: Understanding | Course details

eLearning: Awareness of the In Vitro Diagnostic Regulation

This short course will focus on how the IVDR prioritizes safety, effectiveness, and the highest standards of public health within the EU.

Duration: 1/2 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: The Obligations for Economic Operators within the Medical Device Regulations (EU MDR 2017/745))

This course aims to provide you with the key requirements for economic operators within the Medical Device Regulations (MDR).

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: ISO 14971:2019 Risk Management: Requirements

This course is designed to provide you with an understanding of ISO 14971:2019 and the impact it has on the design, development, manufacturing, and lifecycle of medical devices. It will also provide medical device manufacturers with knowledge of how ISO 14971:2019 links with the ISO 13485 standard and the MDR 2017/745.

Duration: 4 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT)

Understanding of FDA 21 CFR part 820 – Quality System Regulation

This course will give you a detailed overview of the United States regulatory requirements for medical devices. Understand the expectations of the FDA 21 CFR 820 for quality system regulation and feel prepared for an FDA inspection.

Duration: 2 days Delivery format: VILT
Course type: Understanding | Course details

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ISO 14971:2019 Risk Management for Medical Devices: Requirements

This course helps you gain an understanding of how ISO 14971 can improve your business and risk management efforts. You'll also understand how ISO 14971 applies to ISO 13485.

Duration: 1 day Delivery format: VILT
Course type: Understanding | Course details

Medical Device Single Audit Program (MDSAP) Fundamentals and Readiness

This course will prepare you to host a MDSAP audit and allow you to determine if your own internal QMS processes are consistent with the requirements of the MDSAP audit mode for the jurisdictions where your products are marketed.

Duration: 2 days Delivery format: VILT
Course type: Understanding | Course details

Requirements of the Medical Device Regulation 2017/745 (MDR)

This course conveys key concepts of the European Medical Devices Regulation. You will gain understanding of the requirements stipulated within MDR.

Duration: 2 days Delivery format: VILT
Course type: Understanding | Course details

Implementation of the Medical device regulation 2017/745 (MDR) for CE marking

This course aims to offer guidance on implementation of the requirements stipulated in the MDR. It focusses on enabling you to draw up a clear concept or project plan, and how to integrate the requirements into your business and your documentation.

Duration: 3 days Delivery format: VILT
Course type: Implementation | Course details

EU Medical Device Regulation (MDR) 2017/745 – QMS Auditor Training

This course is designed to give you insights into how Notified Bodies may perform a MDR QMS compliance audit, using the topics of a typical MDR audit agenda as the basis.

Duration: 3 days Delivery format: VILT
Course type: Auditing | Course details

Post-market Surveillance and Vigilance under the Medical Device Regulation (MDR) and In Vitro Diagnostics Medical Devices Regulation (IVDR) Classroom

This course has been designed to provide manufacturers with the tools to implement an appropriate system for gaining and reviewing experience in the post production phase from the range of devices they manufacture.

Duration: 1 day Delivery format: VILT
Course type: Understanding | Course details

Manufacturing Process Validation for Medical Devices: Introduction to Concepts and Methods

This course aims to enable manufacturers to know what process validation evidence is necessary to demonstrate the manufacturing process is validated.

Duration: 1 day Delivery format: VILT
Course type: Understanding | Course details



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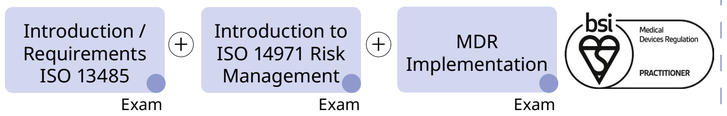
BSI Qualifications

Medical devices regulation (MDR) Practitioner Qualification

This qualification is for medical device professional who is required to have comprehensive, in-depth knowledge and skills to implement and maintain compliance to the MDR.

Duration: 6 days Delivery format: VILT
Course type: Professional qualification Contact us for booking

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.**



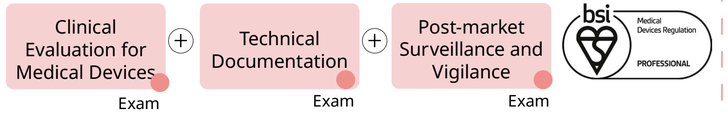
Step 1

Medical devices regulation (MDR) Professional Qualification

This qualification is for medical device professional who is required to have comprehensive, in-depth knowledge and skills to implement and maintain compliance to the MDR.

Duration: 3 days Delivery format: VILT
Course type: Professional qualification Contact us for booking

Advance your role and career with qualifications. Get started your qualification with **Professional level.**



Step 2

EU MDR QMS Internal Auditor Practitioner

This qualification is designed to optimize your auditing skills and knowledge to boost your audit capabilities and managing an effective EU MDR QMS audit in line with ISO 13485:2016 and ISO 19011.

Duration: 9.5 days Delivery format: VILT
Course type: Professional qualification | Pathway details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.**



Step 1

EU MDR QMS Lead Auditor Practitioner

This qualification is designed to optimize your auditing skills and knowledge to boost your audit capabilities and managing an effective EU MDR QMS audit in line with ISO 13485:2016 and ISO 19011.

Duration: 12.5 days Delivery format: VILT
Course type: Professional qualification | Pathway details

Advance your role and career with qualifications. Get started your qualification with **Practitional level.**



Step 1

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Transport and mobility

Aerospace
AS 9100

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

AS/EN/JISQ 9100:2016 Requirements

Gain a thorough understanding of the history and development of 9100:2016, key terms, definitions and the integration and the alignment to the ISO standardized high level structure. You'll learn to interpret and apply the key concepts and principles of the standard to existing processes within your organization.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

AS/EN/JISQ 9100:2016 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of 9100:2016. Using a step-by-step approach, you'll learn how to develop an implementation plan, create necessary documentation, monitor your AQMS and achieve continual quality improvement.

Duration: 3 days Delivery format: In-house
Course type: Implementation | Course details

AS/EN/JISQ 9100:2016 Internal Auditor

This course develops the necessary skills to assess and report on the conformance, and implementation of processes, based on AS/EN/JISQ 9100:2016. You'll learn how to initiate an audit, prepare and conduct audit activities, compile and distribute audit reports and complete follow-up activities.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

PROBITAS AS/EN/JISQ 9100:2016 Lead Auditor

Using a step-by-step approach, the course commences with establishing a foundation of knowledge in both Aerospace QMS and lead auditing requirements appropriate to the Aviation, Space and Defence (ASD) industries.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

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Transport and mobility

Automotive (IATF 16949, VDA ISA based on TISAX)

On-demand elearning (OD)

eLearning: ISO/SAE 21434:2021 Vehicle Cybersecurity Requirements

ISO/SAE 21434 provides the first dedicated standard to consider cybersecurity in engineering road vehicles. This four-hour on-demand course will provide the knowledge required to manage cybersecurity in automotive engineering.

Duration: 1 hour Delivery format: OD
Course type: Understanding | Course details

eLearning: Introduction to VDA ISA based on TISAX

In this course, you'll learn the requirements of the VDA Information Security Assessment (ISA) and TISAX as well as the benefits for your organization.

Duration: 2 hours Delivery format: OD
Course type: Understanding | Course details

Instructor led training (ILT) / Virtual instructor led training (VILT) / In-house

IATF 16949:2016 Requirements

This course will help you identify key requirements, and the structure of an effective Automotive QMS and what this means for you. Gain a thorough understanding of the history and development of IATF 16949:2016, key terms, definitions, integration and the alignment to the ISO standardized high level structure.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

IATF 16949:2016 Implementation

Gain the required skills to conduct a base-line review of your organization's current position and implement the key principles of IATF 16949:2016. You'll learn how to develop an implementation plan, create necessary documentation, monitor your AuQMS and achieve continual quality improvement.

Duration: 2 days Delivery format: In-house
Course type: Auditing | Course details

Statistical Process Control (SPC)

Learn how SPC can be used to evaluate process capability and process performance. This course provides an overview of the methodology used to evaluate a process using statistical methods, and using this information to evaluate and take action on both the process and the output from the process.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

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Automotive Core Tools for Auditors (APQP, PPAP, FMEA, SPC, MSA)

Core tools in IATF 16949 are referring to APQP, PPAP, FMEA, SPC and MSA. These core tools are often difficult for users to master hence this course is designed to equip you with the essential knowledge on the core tools applications from the auditor perspectives.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

Measurement Systems Analysis (MSA)

Learn about methods used to assess the quality of a measurement system, and to understand the sources of variation present and the impact on the measurement result.

This course provides an overview of MSA and the approaches used to analyse both attribute and variable measurements systems defined in the MSA reference manual.

Duration: 2 days Delivery format: VILT/In-house
Course type: Understanding | Course details

AIAG Advanced Product Quality Planning 3rd Edition and AIAG Control Plan 1st Edition Transition

This transition course has been developed to highlight the changes from APQP 2nd Edition to 3rd Edition and Control Plan 1st Edition. It was designed to explain the rationale behind the changes to enable organizations to implement the changes within their organization.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

AIAG Control Plan 1st Edition Training Course

This course has been designed and developed to provide an overview of the key changes of the AIAG APQP 1st Edition manual and its linkages to APQP 3rd Edition requirements.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

AIAG Advanced Product Quality Planning 3rd Edition

This course provides an overview of the tools, procedures and reporting requirements specified in the Advanced Product Quality Planning reference manual; detailing the critical steps in the Product Quality Planning Cycle.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Total Productive Maintenance (TPM) for IATF 16949:2016

This course provides an introduction to the eight pillars of TPM and the TPM implementation roadmap. You'll also learn how to identify production losses due to low Overall Equipment Effectiveness (OEE) and establish appropriate action plans.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

Production Part Approval Process (PPAP)

This course provides an overview of the PPAP, and the generic PPAP process requirements for production parts as defined in the Production Part Approval reference manual.

Duration: 1 day Delivery format: VILT/In-house
Course type: Understanding | Course details

VDA ISA based (TISAX) Implementation

This course provides an introduction to the VDA ISA catalogue, which is based on the TISAX concept, as well as the concrete requirements for organizations to implement and adapt their processes. This will enable you to demonstrate maximum information security to your customers as well as within your organization and secure your competitive advantage.

Duration: 2 days Delivery format: In-house
Course type: Implementation | Course details

Introduction to VDA ISA based on TISAX

In this course, you'll learn the requirements of the VDA Information Security Assessment (ISA) and TISAX as well as the benefits for your organization.

Duration: 1 Day Delivery format: VILT/In-house
Course type: Understanding | Course details

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Auditing Course with BSI Qualifications

IATF 16949:2016 Internal Auditor

This course aims to enhance your IATF 16949 auditing skills and build confidence in planning, conducting, and reporting effective internal audits.

Duration: 2 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

IATF 16949 Requirements (Exam) + IATF 16949 Core Tools (Exam) + IATF 16949 Internal Auditor (Exam) → IATF 16949 Internal Auditor PRACTITIONER

Step 1

IATF 16949:2016 Lead Auditor

Learn to lead effective management systems audits with step-by-step guidance from initiation to follow-up.

Duration: 5 days Delivery format: VILT/In-house
Course type: Auditing | Course details

Advance your role and career with qualifications. Get started your qualification with **Practitioner level.** Find our more

IATF 16949 Requirements (Exam) + IATF 16949 Core Tools (Exam) + IATF 16949 Lead Auditor (Exam) → IATF 16949 Lead Auditor PRACTITIONER

Step 1

Advanced Auditor Training Course

This advanced-level course helps experienced auditors refine skills and tackle modern challenges by focusing on integrated digital processes, vulnerable auditees, and emerging technologies for more effective audits. This course forms part of Lead / Internal Auditor Professional Qualification.

Duration: 2 days Delivery format: In-house
Course type: Internal/Lead Auditor | Course details

Build on what you've achieved in the practitioner level by going more in-depth into areas that will help perform better in the workplace and industry. Get started your qualification with **Professional level**. Find out more

Advanced Auditor (Exam) → Internal Auditor PROFESSIONAL + Lead Auditor PROFESSIONAL

Prerequisites
Completion of the IATF 16949 Internal / Lead Auditor Practitioner qualification.

Step 2

Internal / Lead Auditor Certified Professional Qualification

This is the final step on your auditor qualification journey which prove your qualified skills are up-to-date and in practice by having your qualification certified. A 3-year rolling program validating practical application of skills and continuing professional development.

Duration: n/a
Course type: Professional qualification | Pathway details

Get started your qualification with **Certified Professional level.** Find out more

Practical Application → Internal Auditor CERTIFIED PROFESSIONAL + Lead Auditor CERTIFIED PROFESSIONAL

Prerequisites
Completion of the IATF 16949 Internal / Lead Auditor Professional qualification.

Step 3

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Your partner
in progress

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